



# Correction News

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## Governor's message to state employees about consolidations

Below, Secretary Alvin Keller presents Governor Bev Perdue's message on Dec. 9 to employees about her proposed consolidation of state government agencies.

Today, Governor Perdue introduced her plans to restructure state government in the face of a \$3.5 billion budget deficit. This plan is still evolving, and we will learn much more about the details when the governor's budget is complete in February. After that, the Legislature will go to work on its budget.

Below, we have included the governor's message to state employees concerning her proposed restructuring.

Part of the governor's plan involves combining the Departments of Correction, Crime Control & Public Safety and Juvenile Justice & Delinquency Prevention into a single Department of Public Safety. Efficiencies and savings would come through combining duplicative administrative services and functions across the three agencies.

Effective immediately, all cabinet agencies are under a hiring freeze for all non-critical positions. Specific guidance on implementing the hiring freeze will be forthcoming. This agency has effectively carried out its public safety mission

*Continued on next page*

## 2 hearts, 2 awards



### Turner South, Rodney Trogdon reach out to others, receive North Carolina's highest employee honor

Turner South, a classification coordinator at Marion Correctional Institution, was chosen for a Governor's Award for Excellence for Human Relations.

The award signifies that Turner made outstanding contributions toward enhancing the quality and morale of the workplace or by creating a better public image of state government, such as positive personal interaction with other employees; public awareness; working on relations internally within an agency; or collaboration between different agencies.

Early one evening last February, Turner picked up a young man who was walking along an interstate highway, wearing only the green garb of minimum custody. The man told Turner he was trying to get to a Walmart.

*Continued on next page*



Rodney Trogdon is a chief probation/parole officer in Randolph County with 24 years of service as a state employee.

Rodney's Governor's Award for Excellence was for Public Service, which recognizes outstanding contributions by participating in or implementing community and public service projects. He is committed to the public and his fellow officers in three areas.

First is Rodney's support for Relay for Life, raising money for cancer research. He began a fund-raising motorcycling event, called Angela's Ride, named in honor of his wife who died of breast cancer in 1999. The event has raised \$22,500 for Community Corrections' contribution to Relay for Life.

Rodney is also leading Randolph Fellowship Homes Inc. as it seeks to

*Continued on next page*

## Correction Enterprises honors employees

Correction Enterprises' Susan Powers recently reaped a reward for hitting the road.

She was among several employees recognized for their outstanding performance in 2010.

Susan, program assistant V, Meat Plant, was named as the Correction Enterprises Employee of the Year for

2010 for her commitment to providing outstanding customer service to Division of Prisons facilities.

During 2010, Powers undertook proactive customer service measures by traveling on delivery trucks to prisons throughout the state. She personally met with food service personnel to

*Continued on next page*



Correction Enterprises Director Karen Brown, left, presents the division's employee of the year award to Susan Powers.

## **Consolidations**, from previous page

during previous hiring freezes and we expect to continue that tradition.

As the specifics of the reorganization plan are developed, we will solicit input from various sections within DOC. As we learn more over the coming months about how this will affect us at the Department of Correction, we'll be sharing additional information with you.

### *Consolidation Message to State Employees from Governor Bev Perdue*

My fellow state employees:

Last week I attended a ceremony recognizing 10 state employees for exceptional service above and beyond what their jobs require. I wish there were more opportunities for that kind of well-earned praise. I congratulated 10 of you last week, but the truth is, you all deserve more recognition for the job you do. You are this state's most valuable resource.

That is why, today, as I announce a significant change in how I want to see our state government work, I am reaching out to you. You deserve to learn directly from me about my plans to restructure state government, because it will affect you and because, ultimately, I can't do it without you.

We will take the economic difficulties facing us and forge them into opportunity.

Our economy has changed dramatically over the last 30 years, as have our methods of communicating and our ways of doing business. In that time, state government has largely stayed the same.

The times we are in call for reshaping, reinvention and innovation. We must tear down the parts of bureaucracy that don't work and rebuild a state government that focuses on our core priorities. To me, those core priorities are clear: jobs, investing in our children's education and safer and healthier communities.

But as part of the system you know how challenging it will be to whittle away all the rest. That won't stop us, though, as we work together to set government straight.

Here are more details about my proposal: [www.setgovernmentstraight.nc.gov](http://www.setgovernmentstraight.nc.gov).

Organizations will be streamlined. Core services will be prioritized.

Many divisions, programs and sections will no longer exist as we know them.

Some state agencies will disappear.

We will create a leaner, more nimble state government. As we do that, our ranks will be thinned. I know that is a troubling thought for you. Let me assure you – my focus is on efficiencies, priorities and cost savings. My targets are inefficient policies, redundant programs and overlapping office functions. I will work hard with you to ensure North Carolina has a strong state employee workforce.

Decades from now we must be able to look back at this global recession and say: We did it. We made the tough choices, we protected core priorities and we did what we had to do. North Carolina, our people, and especially our children, will be better off for it.

Thank you, Bev

## **South**, from previous page

On their way and over the next hour or so, Turner learned that the young man was a former inmate who had been released on detainers to a local law enforcement agency. However, the agency eventually found no need to hold him and turned him loose.

At Walmart, Turner bought some new clothes for the former inmate. He spoke by phone to the young man's mother and arranged for him to have a room overnight at a local motel.

His nomination stated, "The state does what it can to prepare inmates for successful release, but not all releases are the same, as Turner learned that night. Ultimately, Turner was a great ambassador for the State of North Carolina: He showed compassion and used his own resources to treat another human being with dignity and respect."

## **Trogdon**, from previous page

raise nearly \$370,000 for a half-way house for men seeking to kick alcoholism and drug addiction. Rodney is president of the organization's board.

As a leader in the N.C. Probation/Parole Association, Rodney established a car show to raise money to help pay for seminars and workshops. The money also contributes to an officers benevolent fund for medical, financial or other family need.

## **Correction Enterprises**, from previous page

ensure Correction Enterprises' products, delivery and services met the food service managers' needs.

Other CE employees recognized were:

- **Phillip Hoover**, supervisor II, Alexander Woodworking Plant, and **Betty Eller**, processing assistant IV, Broughton Laundry, for Outstanding Customer Service.
- **Shirley Jenkins**, supervisor I, Sampson Laundry, for Outstanding Quality.
- **Jerry McLamb**, trades worker III, Scotland Sewing Plant, for Outstanding Workplace Improvement.
- **Daren Adams**, supervisor III, Alexander Woodworking Plant, for Inmate Training Initiatives.
- **Charles Royal** and **Glenwood McLamb**, both supervisor I's at Sampson Laundry, for Heroism. They quickly acted during a fire to evacuate the plant, and worked with emergency response personnel.

Each honored employee was prented a plaque CE's regional Employee Appreciation Events.

## **Correction News**

is a newsletter for and about employees in  
the N.C. Department of Correction.

If you have suggestions or comments,  
please contact **George Dudley**, editor,

at 919.716.3713, or [George.Dudley@doc.nc.gov](mailto:George.Dudley@doc.nc.gov).

## October 2010 Promotions

*Previously unreported*

*Name, title, location*

**Lonetta Brown**, sergeant, Polk CI  
**Gary Buchanan**, programs supervisor, Avery-Mitchell CI  
**Reginald Clements**, sergeant, Caledonia CI  
**Jackie Cooper**, sergeant, Warren CI  
**David Dobson**, sergeant, Avery-Mitchell CI  
**Summer Gilliland**, food service officer, Swannanoa CCW  
**Curtis Jones**, sergeant, Polk CI  
**Robin Neal**, correctional officer, Neuse CI

## November 2010 Promotions

*Name, job title, location*

**David Aaron**, sergeant, Lanesboro CI  
**Tonia Alston**, office assistant IV, DCC District 14  
**Benjamin Anderson**, unit manager, Foothills CI  
**James Balmer**, supervisor III, Correction Enterprises  
Janitorial Products  
**Julie Barnes**, administrative officer I, Tillery CC  
**Marietta Barr**, lieutenant, Scotland CI  
**Kandy Benton-Harrelson**, nurse supervisor, DOP Health Services  
**Donald Boling**, lieutenant, Albemarle CI  
**George Bowden**, unit manager, Albemarle CI  
**Roger Boyd**, processing assistant IV, Combined Records  
**Edwin Bradway**, lead correctional officer, Pender CI  
**Elizabeth Caudill**, lieutenant, Western YI  
**Shannon Church**, sergeant, Marion CI  
**Lisa Cook**, medical laboratory technician I, DCC Asheville Drug Lab  
**Patricia Cook**, unit manager, Foothills CI  
**Christopher Crawley**, sergeant, Albemarle CI  
**Ravetta Crockett**, lieutenant, Franklin CC  
**Dewey Daves**, psychological services coordinator, Maury CI  
**Tonya Dawson**, case analyst, Craven CI  
**Joel Dewitt**, sergeant, Eastern CI  
**Stephen Eddings**, programs supervisor, Harnett CI  
**Jack Faircloth**, maintenance mechanic V, Harnett CI  
**Edith Fowler**, professional nurse, Foothills CI  
**James Freeman**, food service manager I, Scotland CI  
**John Gaby**, sergeant, Pender CI  
**Dustin Gardner**, lead correctional officer, Avery-Mitchell CI  
**Keith Gibson**, sergeant, Morrison CI  
**Derrick Green**, lieutenant, Morrison CI  
**Edward Greene**, plumber supervisor, DOP Western Region  
Maintenance Yard  
**Robert Ham**, unit manager, Pamlico CI  
**Wanda Hicks**, administrative assistant II, Controller's Office  
**Sue Hill**, auditor, Internal Audit  
**James Hocutt**, dispatcher, Controller's Office  
**Cassandra Howell**, programs supervisor, Swannanoa CCW  
**Angela Johnson**, sergeant, Caledonia  
**Kenneth Knecht**, sergeant, Rowan CC  
**Michael Lawless**, sergeant, Harnett CI  
**Kevin Lawrence**, sergeant, Cabarrus CI  
**Alvin Laws**, training instructor II, OSDT  
**Janet Lee**, chief probation/parole officer, DCC District 16  
**Merlesha Lee**, personnel technician I, Human Resources  
**Gerri Locklear**, unit manager, Scotland CI  
**Kimberly Martin**, case analyst, Piedmont CI  
**Sarah Mclucas**, programs supervisor, Scotland CI  
**Norma Melton**, professional nurse, Mountain View CI  
**Lorraine Middleton**, information processing technician,  
DCC Sex Offender Management  
**Thomas Midgett**, institution classifications coordinator,  
Pamlico CI  
**Norman Miller**, lieutenant, Avery-Mitchell CI  
**Michelle Mills**, lieutenant, Swannanoa CCW  
**Shelia Mitchell**, district manager, DOP Western Region  
**Dorothy Moore**, administrative assistant I, Duplin CC  
**Tarryl Moore**, assistant unit manager, Bertie CI  
**Joy Moss**, professional nurse, Nash CI  
**Cynthia Munday**, diagnostic center director, Central Prison  
**George Muse**, senior psychologist I, Alexander CI  
**Jimmy Pate**, lead correctional officer, Pender CI  
**Paul Powell**, probation/parole officer II, DCC District 19A  
**Christopher Price**, sergeant, Johnston CI  
**Emile Prince**, sergeant, Tabor CI  
**Michael Ramsey**, clinical chaplain I, Western YI  
**James Schwartz**, sergeant, Pasquotank CI  
**Ella Simmonds**, unit manager, Scotland CI



**Shanan Stephenson**, field specialist, DCC District 5  
**Jerry Stocks**, sergeant, Maury CI  
**Danny Tolbert**, unit manager, Caledonia CI  
**Tyrome Turman**, food service officer, Fountain CCW  
**Wardell Void**, substance abuse counselor advanced,  
NC CIW  
**Steven Warr**, sergeant, Scotland CI  
**Wayne Warren**, supervisor I, Correction Enterprises  
Broughton Laundry  
**Tabatha Watkins**, sergeant, Swannanoa CCW  
**Donald White**, sergeant, Swannanoa CCW  
**Michael Williams**, programs director II, Foothills CI  
**Adam York**, sergeant, Marion CI  
**Emily Young**, probation/parole officer II, DCC District 5

## October 2010 Retirements

*Previously unreported*

*Name, job title, location, service*

**Marion Chenetz**, medical records  
manager I, Central Prison  
Hospital, 7y11m  
**Kenneth Watson**, correctional officer,  
Craven CC, 19y6m

## November 2010 Retirements

**Catherine Andre**, chief probation/parole officer, DCC District 26,  
33y6m  
**Danny Angel**, plant maintenance supervisor I, DOP Western Region  
Maintenance Yard, 29y  
**A.Q. Barlow**, correctional officer, Carteret CC, 16y4m  
**Jackie Boone**, correctional officer, Avery-Mitchell CI, 21y  
**Bobby Burton**, superintendent II, Randolph CC, 28y4m  
**Jerry Cooper**, correctional officer, Caledonia, 30y4m  
**John Craft**, correctional officer, Eastern CI, 20y2m  
**Constance Drew**, psychological services coordinator, Nash CI, 30y5m  
**William Edmonds**, correctional officer, Nash CI, 16y10m  
**Harris Fenlason**, correctional officer, Western YI, 8y7m  
**Clarence Hicks**, correctional officer, Dan River PWF, 24y  
**Artis Jackson**, correctional officer, Sanford CC, 17y9m  
**Bonnie Jones**, personnel analyst II, Human Resources, 25  
**Carrie McKoy**, sergeant, Columbia CI, 19y11m  
**Timothy McLamb**, correctional officer, Johnston CI, 27y6m  
**Richard Pardue**, sergeant, Cabarrus CC, 29y7m  
**Richard Potter**, programs director I, Wayne CI, 15y7m  
**John Saldi**, unit manager, Caledonia CI, 20y2m  
**William Sanford**, correctional officer, Morrison CI, 20y1m  
**Margo Sorie**, lieutenant, Fountain CCW, 20y1m  
**Paul Steele**, surveillance officer, DCC District 18, 28y11m  
**Rhonda Stephenson**, administrative assistant II,  
Controller's Office, 29y  
**John Vaughan**, superintendent IV, Odom CI, 30y3  
**Kathleen Whitney**, licensed practical nurse, NC CIW, 5y  
**Douglas Williams**, correctional officer, Central Prison, 28y8m

## October 2010 Deaths

**Shelley Brown**, correctional officer, Franklin CC, 27y2m  
**Clarence Dews**, sergeant, Harnett CI, 11y7m  
**Justin Harris**, probation/parole officer II, DCC District 12, 5m  
**Mary Hill**, correctional officer, Anson CC, 6y5m  
**James Nelson**, sergeant, Haywood CC, 26y11m  
**Jonathan Tinney**, case manager, Pender CI, 14y8m  
**Ira Walton**, food service officer, Harnett CI, 16y7m

Moving On

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## Community Corrections District 24

MARSHALL | Community Corrections' District 24 consists of Avery, Madison, Mitchell, Watauga and Yancey Counties. District Manager is **Jerry Jackson**.

The district has 31 employees: one manager, three supervisors, two judicial service coordinators, three secretarial staff persons, 17 probation officers; and five surveillance officers. The staff supervises approximately 1,400 offenders on supervised probation at any give time, and approximately 200 people are doing community service.

The district is divided into three units. Unit A is supervised by **Susan Maney** and consists of Madison and Yancey counties. Unit B, supervised by **Randy Townsend**, and consists of Watauga County. **Titus Johnson** supervises Unit C, which covers Mitchell and Avery counties.

District 24 has Community Corrections' typical wide variety of programs for offenders beyond the traditional supervision: the Criminal Justice Partnership Program, substance abuse testing, intensive supervision, substance abuse treatment, electronic house arrest, community service, sex offender treatment, community threat group identification and drug treatment court.

Even with the current economic troubles, North Carolina is a growing state, with a constant influx of people from all over the country moving to Western North Carolina, said District Manager Jackson.

"Many things make the 24<sup>th</sup> District unique," he said. "Among them are the extreme differences of seasons and terrain of the district. We have everything from a major interstate corridor running through one county to the Blue Ridge Parkway to three college/universities.

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From left, **Susan Maney**, chief probation officer (CPO), Madison and Yancey counties; **Jerry Jackson**, manager, District 24; **Randy Townsend**, CPO, Watauga County; and **Titus Johnson**, CPO, Mitchell and Avery counties. **Kim Smith**, office assistant IV, was not available for the photo.

Right, in Mitchell County, SO **Linc Vance** and PPOs **Joey King**, **Cody McKinney** and **John Boone**. Lower left, in Madison County, PPO **Melissa Bartlett**, SO **Mark Higgins** and PPO **Paula Franklin**. PPO **Tim Cantrell** was not available for the photo. Lower right, **Holly Slaughter**, office assistant III in Madison County; and **Ashely Deviney** of TASC (Treatment Alternatives for Safe Communities).





Above, in Watauga County, **Sara Lankford**, **Jenifer Johnson** and **Jim Green**, all probation/parole officers (PPOs); and **Grace Plummer**, office assistant III. Right, also in Watauga County, PPOs **Mary Colvin**, **Jeremy Blocker** and **Mary Hodges**; and **Johnny Carroll**, surveillance officer (SO). Below, in Avery County, PPOs **Kevin Benfield** and **Brandi Renfro**; SO **Jeff Gragg**; and PPO **Regina Hoilman**.



In Yancey County, **William Whiteside**, judicial services coordinator; and SO **David Thomas** and PPO **Jim Edwards**. PPO **Robin Hodshon** was not available.

## DCC District 24, from previous page

"We have a wide range of residents, everything from fifth and six generation families to temporary residents from around the world who come here for part of the year."

The district has a long border along Tennessee, requiring the staff to deal with numerous unusual interstate compact issues. The topography of the five counties does not allow for the same use of technology other districts use – such as EHA (electronic house arrest), GPS (global positioning satellites), cellular phones and two-way radios.

"An officer in the 24th must be able to deal with every aspect of offender supervision," Jackson said. "They must be able to set up and process new cases, deal with any problem or issue that might arise with the offender, their family, or the community during the course of supervision, and then bring the case to closure."

He said officers of the District 24 are highly resourceful and independent.

"In one afternoon, an officer can go from speaking to a graduate level class at one of the colleges or universities to travelling into an area so remote it can only be accessed on unmaintained roads in a four-wheel drive vehicle," Jackson said. "They are able to see the big picture and then drill it down to the individual for maximum results."

"The officers here have an exceptional passion for making a long term difference in the lives and futures of offenders in their community."

## Driven to run *She wears out 3 pairs of shoes a month*

Most people think of running in terms of a few miles, at best.

Imagine running nearly 100 miles in 100-plus degree heat in a grueling 30-hour marathon, which runs through remote and rugged terrain accessible mainly to horses, helicopters and dangerous, wild critters.

**Sarah Llaguno** is hooked on this type of punishment. The Division of Prisons' diagnostic services program manager recently competed in the Western States Endurance Run, one of the oldest ultra-trail events in the world and certainly one of the most challenging.

She finished 93.5 miles of the event in June but had to stop at that point because she failed to reach the checkpoint by cutoff time.

The Run is conducted along the Western States Trail

starting at Squaw Valley and ending in Auburn, Calif., a total of 100 miles. The trail rises from the Squaw Valley floor (elevation 6,200 feet) to Emigrant Pass (elevation 8,750 feet), a climb of 2,550 vertical feet in the first 4½ miles. From the pass, following the original trails used by the gold and silver miners of the 1850s, runners travel west, climbing another 15,540 feet and descending 22,970 feet before reaching Auburn.

Due to the remoteness and in-



**Sarah Llaguno** displays two of the medals she has won in running competitions.

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## Shop safely online

Before going online to do your Christmas shopping, it's important to understand the potential security risks and what precautions to take.

Secure your computer. Make sure it has the latest security updates and that your anti-virus and anti-spyware software are running properly. Install a firewall if you don't have one.

- *Upgrade your browser.* Get the most recent version available. Apply the highest level of security available that still gives you the functionality you need.
- *Secure your transactions.* Look for the "lock" icon on the browser's status bar and be sure "https" appears in the Web site's address bar. A broken key symbol indicates a non-secure connection. Your browsers may be able to warn you if you are submitting information that is not encrypted.
- *Be wary of potential scams.* If the online offer sounds too good to be true, it probably is. Cyber criminals tempt users to fall prey to online scams.
- *Use strong passwords.* Use at least eight characters, with numbers, special characters, and upper and lower case letters. Don't use the same password for all portals.
- *Do not e-mail sensitive data.* E-mail is like sending a postcard and other people have the potential to read it.
- *Ignore pop-up messages.* Set your browser to block them. Click on the "X" at the top right corner of the title bar to close a pop-up message.
- *Do not shop on a public computers or a public wi-fi.* Public computers could contain malicious software that steals your credit card information. Criminal might monitor public wireless networks for confidential financial information.
- *Review privacy policies.* Review the privacy policy for the website/merchant you are visiting. Know what information the merchant is collecting about you, how it will be stored, how it will be used, and if it will be shared or sold to others.
- *Make payments securely.* Pay by credit card rather than debit card. Credit/charge card transactions are protected by the Fair Credit Billing Act. If online criminals obtain your debit card information they have the potential to empty your bank account.
- *Use temporary account authorizations.* This service gives you a temporary account number for online transactions, and the numbers cannot be used after the account period.
- *Select merchants carefully.* Shop only at merchants you trust. Confirm the online seller's physical address and phone number before shopping.
- *Keep a record.* Keep a record of your online transactions, including the product description and price, the online receipt, and copies of every e-mail you send or receive from the seller. Review your credit card and bank statements for unauthorized charges.



## Criminal justice students tour prison

LUMBERTON | Eighteen students in a community college criminal justice class have seen a North Carolina prison up close and real.

On November 20, students in a Fayetteville Technical Community College class were given a tour of Lumberton Correctional Institution. The students are enrolled in a variety of classes, including criminology, court procedure and corrections, according to their instructor, Patrick Lewis.

At Lumberton CI, case managers **Tywana Locklear** and **Theodore Banks**, along with several members of the custody staff, led the students on walk through the facility. The tour was followed by a question-and-answer session with several of the inmates.

The class showed enthusiasm, interest and appreciation for the tour and the chance to ask questions of the inmates. They also enjoyed asking the correctional staff about their jobs, duties and experiences while working in the correctional field.

Instructor Lewis gave a special thanks to Superintendent **Sandra Thomas** for allowing the class to conduct a successful, interesting and educational tour for his criminal justice students.

### **Runner**, from previous page

accessibility of the trail, the Western States Endurance Run differs substantially from other organized runs. Adequate mental and physical preparation are of utmost importance to each runner, for the mountains, although beautiful, are relentless in their challenge and unforgiving to the ill-prepared.

Llaguno, who also serves as a hostage negotiator with the DOP security office, said she only stopped for short periods during the event to grab food high in salt content such as pizza and power bars and to take in some sports beverages. She had to wear a small battery-operated light on her head to see during the darkness. A survival pack on her waist consisted of such items as string, gels, jelly beans for quick energy, powder and bandages for sore spots and blisters on her feet.

She's been running since she was 16 in her native California. She progressed to marathon running, having competed in such notable events as the 26.2-mile Boston Marathon. Her first 100-mile race was in Olander Park, OH, where she placed fourth in 2005.

"Running is a type of spiritual connection for me...an endurance high," Llaguno said. "I celebrate that I can do it and I celebrate my physical attributes that allow me to run."

She runs every day, up to about 100 miles per week. Even though Llaguno uses high quality running shoes, she goes through about three pairs per month.

Her longest run so far has been 110-mile, 24-hour run in Edgewater Park in Cleveland in September 2010. She placed as the seventh female in the event.

"I really want to go back and run in the Western States event again, and I want to finish," she said.