

Correction News

North Carolina Department of Correction / www.doc.nc.gov / 919.716.3700



The best for 2011



Above are the Department of Correction employees who were named 2011 Officers of the Year on June 13.

From left, front row, Chief Probation/Parole Officer **Robin Griffin**, Sgt.

Ishtroop Pannu, Correctional Officer **Ronald Albertson**, Correctional Officer **Rosa Pope** and Chief Probation/Parole Officer **Bobby Dickerson**.

Back row, Probation/Parole Officer

Jason Bensavage, Correctional Officer **Jonathan Steadman**, Capt. **Roger Moose**, Probation/Parole Officer **Jennifer Glover** and Correctional Officer **Edwin Simpson**.

RALEIGH — The Department of Correction on June 13 honored 10 officers who have demonstrated outstanding job performance, heroism or exceptional community service.

Department officials formally congratulated the officers at a ceremony in the Gov. James G. Martin Building on the N.C. State Fairgrounds in Raleigh.

Among the 10 who were to be honored are six correctional officers and four probation/parole officers.

From the Division of Prisons five regions and female command, the honored officer were:

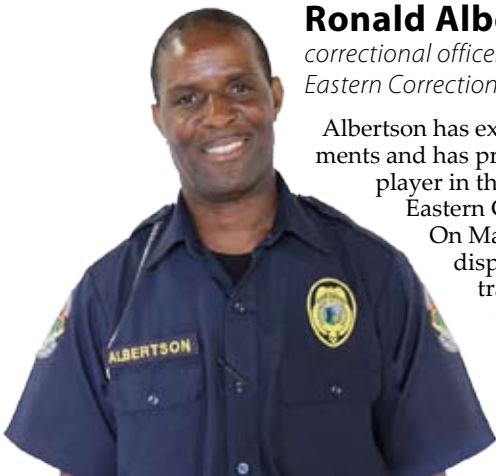
- ▶ **Ronald Albertson**, correctional officer, Eastern Correctional Institution.
- ▶ **Roger Moose**, captain, Alexander Correctional Institution.
- ▶ **Ishtroop Pannu**, sergeant, N.C. Correctional Institution for Women.
- ▶ **Rosa Pope**, correctional officer, Odom Correctional Institution.
- ▶ **Edwin Simpson**, correctional officer, Pender Correctional Institution.
- ▶ **Jonathan Steadman**, correctional officer, Davidson Correctional Center.

Officers from Division of Community Corrections who were honored were:

- ▶ **Jason Bensavage**, probation/parole officer II, District 26.
- ▶ **Bobby Dickerson**, chief probation/parole officer II, District 9.
- ▶ **Jennifer Glover**, probation/parole officer II, District 5.
- ▶ **Robin Griffin**, chief probation/parole officer, District 22.

More information about each officer can found on following pages.

Meet the 2011 Officers of the Year



Ronald Albertson

*correctional officer,
Eastern Correctional Institution*

Albertson has excelled in several assignments and has proven himself as a team player in the operations section of Eastern CI.

On March 29, 2010, Albertson displayed outstanding job training skills and played a crucial role in helping an inmate, who was choking on some food in the dining hall. The officer's quick action demonstrated the importance of training when he performed the Heimlich maneuver, which saved the choking inmate.

Albertson has served at Eastern CI since he joined the department in 1989. He has attended Lenoir Community College.

Bobby Dickerson

chief probation officer, District 9

Franklin County's chief probation officer since 1997, Dickerson has been instrumental in helping the Division of Community Corrections explore new processes and technologies.

His unit helped pilot the use of computer-based self-reporting for offenders, and piloted portions of the division's new supervision strategies using evidence-based practices.

Additionally, Dickerson is part of working groups that are reviewing the division's forms, policies and procedures. He also recently served as team leader for a cadre of probation officers who deployed to Lee County to support local law enforcement after tornadoes devastated that community.

He serves on the Franklin County Crime Task Force, the Franklin County Gang Assessment Committee and the Criminal Justice Partnership Program board for Vance, Warren, Granville and Franklin counties. He is a frequent speaker to community groups about the probation system and its role in the community.

Dickerson began his corrections career as a probation officer in 1985. He is a native of Louisburg and a graduate of Bunn High School, Louisburg College and North Carolina Wesleyan College.



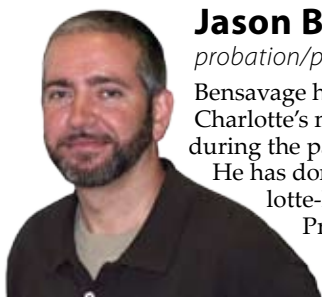
Jason Bensavage

probation/parole officer, District 26

Bensavage has been credited with taking some of Charlotte's most dangerous criminals off the streets during the past two years.

He has done it by working closely with the Charlotte-Mecklenburg Police Department's Priority Offender Strategy Team. POST is a strategic group of officers that targets high-risk offenders.

Bensavage, a probation officer since 2006, makes himself available to POST at any time as the team focuses on surveillance and high level supervision. Working with POST for the past two years, Bensavage has helped Charlotte-Mecklenburg police officers on weekends, on his scheduled days off and on holidays, as they watch potential offenders' movements and seek absconders and hard-to-find suspects.



Last year, Charlotte-Mecklenburg Police Chief Rodney Monroe awarded his Excellence in Policing Award to Officer Bensavage for his exceptional problem-solving initiatives for POST.

In addition to his work with Charlotte police, Bensavage is always willing to help his Community Corrections co-workers and supervisors.



Jennifer Glover

probation/parole officer, District 5

A probation officer since 2007, Glover's involvement with the Gang Resistance & Intervention Teamwork (GRIT)

project, acting as a mentor to new officers, and her involvement in the School Partnership Program were cited as reasons for her award.

For the last year, Glover has been an essential part of GRIT, spending countless hours analyzing and evaluating gang intelligence to help identify and validate Community Threat Group (CTG) offenders. CTG validations allow for the appropriate supervision and treatment of these offenders and help in providing a safe and secure environment for staff and offenders.

As a mentor, Glover provides critical support to new officers. This includes such tasks as: Introducing new staff to courthouse personnel; exhibiting proper courtroom etiquette; training in department Web applications; reviewing division policy and procedure; explaining supervision requirements and demonstrating all job functions.

In addition to supervising her caseload, Glover is involved in the School Partnership Program, which is a collaborative relationship between Community Corrections and schools. She is one of several officers who supervise offenders in high school. She provides enhanced supervision by maintaining direct relationships with teachers, school resource officers, guidance counselors and administrators.

Glover began her corrections career as a correctional officer in 2006 before becoming a probation officer a year later. She is a native of Wilmington and earned her bachelor's degree in criminal justice at UNC-Wilmington.

Robin Griffin

chief probation/parole officer, District 22

Griffin is assigned to the Division of Community Corrections' District 22, where she has demonstrated outstanding leadership in her office, in the division and in her community.

As a new chief probation/parole officer last year, Griffin was challenged with filling six vacancies, and then preparing the new employees to be the best officers they could be. She met the challenge head-on, even though her office is split between two cities 14 miles apart.

Griffin's work ethic drives her to often arrive early and stay late at work, and to take calls at night and on weekends.

Meanwhile, Chief Griffin takes a direct interest in her officers' work, helping them hook up electronic house arrest monitors, riding with them on supervision calls, helping in searches and in numerous other probation duties. Her mantra is, "We are going to work this out, give 100 percent, remain positive and follow up."

Griffin served on the committees that planned and implemented Community Corrections' Evidence Based Practices case planning pilot projects.

She is an officer with the Criminal Justice Partnership Program and the Appropriate Punishment Options Board. In Iredell County, she spearheaded the Martin Luther King Jr. School Supplies Project.



Roger Moose

captain, Alexander Correctional Institution

Moose, a captain at Alexander Correctional Institution in Taylorsville, is a 22-year correctional veteran. He has combined his training, creativity, ingenuity and commitment to safety to improve custody at the prison and elsewhere in the Division of Prisons.

He has made cell extractions safer by developing a portable replica of a cell for training purposes. In addition to making training more realistic, the replica also has multiple video ports to enable better training feedback. The

training cell has been used elsewhere in the Western Region and by the Department of Correction's training division.

Capt. Moose also reduced the risks from control inmates throwing dangerous fluids through openings in their cell doors. Moose's ingenuity resulted in a portable trap door attachment that greatly reduces officers' exposure to the dangers from the fluids.

Recognizing the importance of effective communications between officers and inmates, Capt. Moose introduced custody staff to Verbal Judo. His leadership, encouragement and modeling of tactical communications have better equipped staff for their duties.

Ishtroop Pannu

sergeant, N.C. Correctional Institution for Women

In his position at N.C. CIW, Pannu is responsible for custody and security of the exterior construction sites at the women's prison in Raleigh, where construction of a 150-bed medical and mental health center for female inmates is nearing completion.

He serves as a liaison between the construction and prison staffs, and communicates effectively so that the needs of all parties are met and the facility and grounds remain secure – even in the midst of a major construction project.

Sgt. Pannu is also an enthusiastic recruiter for the Division of Prisons and NC CIW and participates in many job fairs where he talks to others about working for the Department of Correction.

Pannu began his corrections career as a correctional officer in 2008. He is a native of India, where he graduated with a degree in veterinary science.

Rosa Pope

*correctional officer,
Odom Correctional Institution*

Officer Pope plays a key role in team development and keeping morale high at Odom Correctional.

She has been vital to the success of the mentoring program by providing

positive feedback to staff and offering them follow-up assistance.

Pope also organized a successful fundraiser for a staff member's family, who had lost all their belongings in a house fire. Pope continued to assist the family in finding another residence.

She has successfully spearheaded the prison's State Combined Campaign for several years.

She attended Roanoke-Chowan Community College and has been with the Department of Correction since 2002.

Edwin Simpson

*correctional officer,
Pender Correctional Institution*

Simpson was nominated for his tireless efforts in fundraising, supporting and encouraging others to get involved with the Special Olympics.

He has been involved with the N.C. Law Enforcement Torch Run for Special Olympics for 10 years, serving as coordinator for Pender Correctional and for the Wilmington-to-Kenansville leg of the run.

In this role, he encourages and helps coordinate the many correctional and law enforcement participants who take part in the run.

For his support of the Special Olympics athletes, officials from the Torch Run presented Simpson with the Bill Dalton "Unsung Hero" Memorial Award in January. Simpson says he accepted the award on behalf of the team of co-workers at Pender CI who join him in supporting this very worthwhile cause.

Simpson began his career as a correctional officer in 1993. He is a transportation officer whose primary role is maintaining safety and security while driving inmates to court appearances and to outside medical appointments.

Jonathan Steadman

*correctional officer,
Davidson Correctional Center*

Exceptionally professional and proficient performance of duty has made Correctional Officer Steadman a vital asset to Davidson Correctional

Center in Lexington. He ably carries out every possible duty assignment at the minimum-security prison, and is eager to help in any capacity.

In his 17 years at Davidson Correctional, Steadman

has been acting officer-in-charge and shift supervisor numerous times. As an instructor, he commonly gives up a day off to help with training.

Steadman is certified in urine-sample drug testing and in breathalyzer operation. He is proficient in completing disciplinary reports. Efficiency-conscious, he has an abundance of ideas for streamlining operations.

With high security awareness, Steadman is adept in contraband searches. In a recent probe, he found tobacco and rolling supplies stashed in a hidden area in a desk.

Officer Steadman's interactions with other staff members and with inmates are always professional. In all situations, he has the safety of the public, the staff and the inmates in mind.

Correction News

is a newsletter for and about employees in
the N.C. Department of Correction.

If you have suggestions or comments,
please contact George Dudley, editor,
at 919.716.3713, or George.Dudley@doc.nc.gov.

Legislation helps shield employee information, forces division reorganization

Sec. Alvin Keller recently issued these two reports to all employees regarding the effects of legislation passed this year by the General Assembly.

A number of new laws that affect the department have been passed this legislative session and signed into law by the Governor, but there is one in particular that affects every employee that I wanted to bring your attention.

Senate Bill 143 states that no offender or inmate under the supervision of the Department of Correction is entitled to personnel records that are otherwise considered public information. While there is statute that makes some employee records open to public inspection, inmates and offenders under the supervision of the department are now prohibited from obtaining those records, absent a court order.

The department requested this legislation to help maintain safety and security in our prisons and in the community and to help maintain proper control of offenders. There was great concern about an offender's use of the information to create conflict leading to public safety and in-

stitutional security issues.

If you have questions about these changes, please contact your workplace manager.

As a result of budget reductions enacted by the N.C. General Assembly, the administrative office of the Division of Alcoholism and Chemical Dependency Programs is being reorganized, effective July 1, 2011. In addition to his responsibilities as clinical director, **Wrenn Rivenbark** will assume management responsibility for the Division.

I know I can count on you to assist Mr. Rivenbark in his efforts to direct the DACDP management team members who will also collectively assume additional responsibilities. No operational changes are expected for the DACDP in-prison treatment programs or with DART-Cherry and Black Mountain Substance Abuse Treatment Center for Women, which provide residential treatment for probationers and parolees.

If you have questions, please feel free to contact either Mr. Rivenbark or Deputy Secretary **Tracy Little**.

Secretary passes along 'Employee Recognition' from OSP Director Linda Coleman

Sec. Alvin Keller wholeheartedly endorsed the appreciation expressed in this letter to state employees from Linda Coleman, director of the Office of State Personnel.

It is again the time of year we join together to reflect on public service and to express our thanks to the state employees who so laudably serve the citizens of North Carolina.

During May 1-7, 2011, we celebrated State Employee Recognition Week, with Wednesday, May 4 set aside as State Employee Appreciation Day. While we choose one week to publicly express our appreciation, we must remind ourselves to show gratitude for each person on every appropriate occasion for contributions made and service provided to others with competence and compassion.

We come from a variety of backgrounds and experiences, from different perspectives and faiths. We have different gifts and strengths, different positions and responsibilities.

We work in different places and at different times. Yet we function within North Carolina State Government as one community committed to serving the citizens of our great state, each of us bringing something special for the good of each other and those whom we serve. We are all colleagues in pursuit of common goals, and we depend on the contributions and commitment of each other to achieve those goals.

I thank all state employees for the good they have done, the work they have contributed, the joy they have shared, the care they have expressed, the assistance they have provided, the knowledge they have conveyed, and the time and talent they have dedicated to North Carolina's citizens. Please accept my heartfelt appreciation for the work you do and please join me in sharing your gratitude with your fellow state employees.

Got 2%? The state's retirement plan managers would like to talk to you

Here's something that your state Supplemental Retirement Plans managers hope you will consider as you plan your future: In January, you started getting 2% more money in your paycheck by virtue of a 2% reduction in the Social Security payroll tax. The retirement plans managers suggest that you put that "extra" money into your 401k, if you have one.

Their reason, "Why not take this opportunity to direct the one-year

savings into your retirement plan by increasing your regular contribution?"

A 2% tax cut for someone earning \$40,000 a year saves about \$15 a week. One calculation suggests that more than an additional \$11,000 could be accumulated in your 401k in 10 years time.

To increase your contributions, call a customer service representative at 1-866-NCPlans (1-866-627-5267).

You can also call Liz Brown at

919-716-3784.

"If anyone is interested in increasing their 401k or Deferred Comp contributions, I can get the change forms to you. I'll be happy to submit them for you, or you can mail them directly to Prudential.

"If you have specific questions, please let me know and I can arrange for a Prudential Education Manager to come meet with you."

Mike Ball named administrator at Avery/Mitchell

SPRUCE PINE | **Mike Ball** is the new administrator at Avery/Mitchell Correctional Institution, a prison that houses 850 medium custody male inmates and employs 325 officers and other staff members.

Ball, formerly assistant superintendent of custody and operations at Craggy Correctional Institution in Asheville, has 24 years of experience in the Department of Correction. He began his career as a correctional officer at Craggy in 1987.

He succeeds the retired Robert Cooper.

Ball has completed the DOC's Correctional Leadership Development Program and is a leader of the Division of Prisons' Western Region Drug Interdiction Team.

He and his wife, Zandra, have a son, Cody, age 17, and a daughter, Casey, 15.



Mike Ball



Ennis Oates

Ennis Oates new leader at Pender CI

BURGAW | **Ennis Oates** is the new administrator at Pender Correctional Institution, a medium custody prison that houses 765 male in-

mates and employs 312 officers and other staff members.

Succeeding the retired Michael Bell, Oates was previously superintendent of Neuse Correctional Institution in Goldsboro, serving there since 2007. He began his 35-year career with the Department of Correction in 1975 as a correctional officer at Central Prison, and has also been superintendent at Wayne and New Hanover correctional centers.

Oates was the Division of Prisons Superintendent of the Year for 2010. He was also a finalist for the John Larkins Award, which recognizes employee efforts to improve human relations in state government.

He is a graduate of Smithfield/Selma High School, and served in the U.S. Army. He and his wife have two children.



Susan White

Mountain View prison has new administrator

SPRUCE PINE | **Susan White** is the new administrator at Mountain View Correctional Institution, which houses

approximately 900 medium and close custody male inmates and employs 270 officers and other staff members

Formerly superintendent since 2008 at New Hanover Correctional Center in Wilmington, she succeeds *David Mitchell*, who was promoted to operations manager in the Division of Prisons' Western Region.

White has been an assistant superintendent for programs at Tabor Correctional Institution in Tabor City and at Pender Correctional Institution in Burgaw. Her corrections career began in 1989 at the former Blue Ridge Youth Center.

White earned a bachelor's degree in sociology and criminal justice at Appalachian State University in 1979. She has also completed the Department of Correction's Correctional Leadership Development Program.



Mike Ball

Lee managing DCC operations in Mecklenburg

CHARLOTTE | **Tracy Lee**, a 21-year probation and parole veteran, has been named man-

ager for District 26, and will supervise probation and parole operations in Mecklenburg County. He succeeds Cynthia Mitchell, who retired.

In his new position, Lee will be responsible for a staff of 160 employees who supervise 8,000 offenders on probation, parole or post-release supervision.

Lee began his corrections career as a probation officer in Mecklenburg County in 1990. He has served as chief probation/parole officer and assistant judicial manager before his current promotion.

The Mecklenburg County native is a 1989 graduate of Pembroke State University. He is married and has three children.



Cynthia Sutton

Greene, Lenoir, Wayne counties have new probation manager

GOLDSBORO | Probation veteran **Cynthia Sutton** has been named manager of Community Corrections District 8, which covers Greene, Lenoir and Wayne counties.

In her new position, she oversees a staff of 80 probation officers and support personnel who supervise more than 3,460 offenders on probation, parole or community supervision across the three counties. She succeeds Jennifer Heath, who retired.

Sutton has served since 2003 as a chief probation/parole officer in Greene County. Her probation/parole career began in 1989 in the former Wilmington Pre-Release and Aftercare Center. In 1995, she was named an intensive case officer in Kinston.

She is a Kinston native and a 1988 graduate of N.C. Wesleyan College in Rocky Mount, where she earned a bachelor's degree in criminal justice. She is also retired from the U.S. Army Reserve.

Officers in basic training classes make honor roll

Recent Basic Correctional Officer Training graduates who were honor students were: **Christopher Corey**, Hyde Correctional Institution; **Kimberly Lamm**, Neuse Correctional Institution; **Justin McGlamery**, Brown Creek Correctional Institution; **Chad Miller**, Western Youth Institution.

The great upheaval of April 16, 2011

The widespread tornadic activity in North Carolina on April 16 is an historic event that is still fresh in the memories of many people, including members of the Department of Correction family of employees. The memories are horrific and heartbreaking, but some have found their lives uplifted even in the midst of the great upheaval that descended upon them.

Correction News had asked employees to let us know whether and how they were affected by that early spring storm event. What follows are photos, recollections and feelings that were submitted, the stories often presented in the storm victims' own words.



The photos above and left are from the Colerain area, showing trees snapped and fallen, stripped bare, cars crumpled and debris piled by the road for removal. A clothes line pole standing in the middle of this pile seems to make surreal a religious statement.

Bertie CI family hit hard

This report begins in Bertie County, where tornadoes killed more people in one area than in any other that day.

Latricia Perry and **Latricia Hyman**, both officers at Bertie Correctional Institution, felt the worst of it — the loss of loved ones. They spoke painfully about what had happened.



Bertie CI Correctional Officers **Vershonda Harrell**, **Latricia Perry** and **Latricia Hyman**, who reflected on their losses in the tornadoes in their county.

Officer Perry's uncle resided on Harrell Road near Colerain. The double-wide mobile home was "just a pile" when Officer Perry first saw it after the tornado hit. Four people were inside; two were killed — her uncle and his wife's aunt.

The tornado blew the home of Officer Hyman's aunt across the road where she resided. But the aunt, who was known to be inside, could not be found until later the next day. Her partially dismembered remains were in the edge of nearby woods.

Officer **Vershonda Harrell** said that, oddly perhaps, she was glad that her grandmother had been in the hospital. Officer Harrell was visiting there, when a tornado "totally destroyed" the home of her grandmother, who would have been in it if she had not needed hospitalization.

The tornadoes inflicted fatalities on the families of other Bertie CI employees, too.

- ▶ Officer **Anthony Herrin**, an aunt.
- ▶ **Tamikia Outlaw**, processing assistant III, a great-aunt.
- ▶ Officer **Willie Tann**, an uncle.

▶ Officer **Latonya Holley**, an aunt. The officer's cousin and family lost their house.

Reflecting on the personal impact of the tornadoes on the Bertie CI employees, Administrator **Renoise Stancil** said, "I feel, with all the devastation and loss of life, we are still so blessed to come through this with so much, with our lives. Due to the mass destruction from certain parts of the state, and from this wide range storm we will continue to pray daily for all of our brothers, sisters, families and friends and to keep them in prayer."

Inside the lobby of Bertie CI, a collection center was established for donations of non-perishable foods, clothes and cash gifts for the benefit of tornado victims in the county.

A surprise free lunch

Cynthia Gibbs rode out a tornado in a bathtub in her Fayetteville home, calling out for Jesus. The Harnett Correctional Institution case manager was alone when the rain and wind got heavier and she heard the tell-tale tornado sounds.

"I could hear loud clashing noise and felt the house tremble," Gibbs said.

Her husband, Officer **Leland Gibbs** of Hoke CI, was away at the time.



This tree narrowly missed the home of Cynthia and Leland Gibbs. However, another one punched a large hole in their roof.

See next page

The great upheaval of April 16, 2011, continued from previous page

When all was calmer, Cynthia Gibbs went outside and learned that no one in her neighborhood was hurt and damages varied. The Gibbsses had roof and car damage.

Grateful for her neighbors, she said, "It was a good feeling knowing that even though I was home alone at the time, there were people that looked out for me and I did not feel lonely and without help."

Three days later, Gibbs was in line at a fast-food drive-through when the cashier told Gibbs that the woman behind her was paying for Gibbs' order. Gibbs did not know the woman, whose car bore a Texas license tag.

"WOW, I knew it was a blessing to have," Gibbs said. "This lady did not know me, but somehow felt a need to do a charitable deed for someone hit by the tornado ... Angels do exist, and she was one."

—
Alice Martin, processing assistant III at Wayne Correctional Center, reported that her daughter's family — her husband and 20-month-old daughter — lost their home. "Thank God they didn't lose their lives."

'I will never be the same.'

Heidi Shaulis, a technology support analyst in the Controller's Office, was emotionally struck by the sight of the devastation when she first went to where her niece and family had lived.

Her niece and husband are the parents of a 5-year-old boy and a 4-month-old daughter. Their home was in the tiny community of Micro in Johnston County. They drove away just minutes before a tornado raced through and destroyed their home.

Shaulis helped them pick up whatever could be salvaged, which was little other than their second car.

"I know I will never be the same after standing in that field picking up pieces of the home my niece and her family made for themselves," Shaulis said. "I will never just think 'oh how awful' again when I see this on the news, as I have seen the reality of the situation after such an event."

Shaulis said co-workers donated food, clothing, baby supplies, furniture and household goods, in addition to important "little things" such as cookbooks, candles, toys and perfume.

"It was truly inspiring to see so many people willing to assist those who had lost everything — from the Micro Fire Department controlling the scene to the American Red Cross providing food for the workers. The cleanup efforts would have been daunting had it not been for the assistance of the Baptist Men and Micro First Baptist Church. I wish I could personally thank everyone."



Heidi Shaulis was stunned by the sight of damage at the home of her niece. Somehow, the family's second car, in the foreground survived the tornado. However, the home, in the right background, was moved entirely off its foundation.

William Robbins certified in safety & health management

William G. Robbins II of Correction Enterprises recently earned the Public Sector-MESHII certificate.

The program prepares managers for keeping their worksites safe and healthy, and that preparation improves employee protection and agency productivity.

The MESH program is designed to increase the professionalism of environmental, safety and health managers of commercial, residential or governmental construction sites in North Carolina through a rigorous series of continuing education programs. The program strives to recognize environmental managers and raise industry standards, and increase the value of these practitioners to their employers and others to whom their services are provided.

"We are tremendously happy to recognize William, as a recipient of the Public Sector-Manager of Environmental, Safety and Health certificate," said North Carolina's Commissioner of Labor Cherie Berry.



William G. Robbins II

Hoke CI office assistant honored

Theresa Byrd, left, office assistant III in the DCC District 16 Hoke County office, was recently selected by the Raeford/Hoke County Chamber of Commerce as Office Professional of the Year. With her is, **Percy Moore**, Hoke chief probation/parole officer.



North Piedmont CIW leadership appreciates staff

On June 1, the leadership of North Piedmont Correctional Center for Women honored staff members at an Employee Appreciation and Service Award Program.

Barbara Allen-Coil, accounting clerk IV, was named Employee of the Year. Employees who "go above and beyond" the call of duty and work cooperatively with others were cited.

The medical section was also honored for Social Worker and Nurses Appreciation Weeks.

Several staff members received their 5-year service awards.

Food Service Officer Alicia Borders cooked hamburgers, hotdogs and chicken for the employees.

Pulling for Special Olympians

A quintet from the Western Region PERT placed third in this year's fund-raising plane pull for the Law Enforcement Torch Run for Special Olympics on April 16 at the Raleigh-Durham airport. Teams from various law enforcement agencies from across the state competed. Member were, from left, Sgt. **Harold Tate**, Marion Correctional Institution (CI); Correctional Officer (CO) **Brad McCall**, Sgt. **Kevin Adams** and **Mike Williams**, programs director II, all from Foothills CI; and CO **James Stapleton**, Caldwell Correctional Center.



Officer recognized by Crime Stoppers

Officer **Jeffrey Bentley**, left, was chosen Alexander County Crime Stoppers Correctional Facility Person of the year for 2011. Presenting the award is Sgt. **Terry Anderson**.



Pet Expo boosts Craven 'New Leash'



The New Leash on Life (NLOL) program at Craven Correctional Institution got a boost from a locally-supported Pet Expo. The event featured indoor displays, a parade, an animal fashion show and gala called a "Fur Ball." Animal rescue groups, including NLOL, were awarded \$250 gift certificates from A Dog's Dream. The Craven Leash program was

begun in February 2005 and has rescued and trained 168 dogs. In the photo are Bonnie Compton, left, of Pals for Paws, and **Sherry Mitchell**, case manager and Craven NLOL coordinator.

Officer coaches winning golf team

Junior golf is a winning passion for **Jamie Locklear**, a correctional officer at Lumberton Correctional Center. As coach of the Pinecrest High School golf team, Locklear this past spring guided his team to the Southeastern Conference Golf Championships at Pinecrest Country Club. He has been the golf team's coach for six years.



Unit Manager **Raymond Hamilton**, right, takes a dive into the cool pool, while his son, Kris, stands by, during the Alexander Correctional Institution Polar Plunge.

Alexander CI staff were 'freezin' but it was for a 'special' reason

In March, Alexander Correctional Institution had its first Polar Plunge for the Law Enforcement Torch Run of Special Olympics.

Nearly \$1,340 was raised, surpassing the goal of \$1,000. A minimum pledge of \$50 was required to take a plunge into a pool of frigid winter water.

Awards were presented: **Jeanne Loup**, programmer, Largest Pledge amount (\$401); **Josh Robertson**, correctional officer, Best Costume; and Capt. **Daren Bruce**, Best Cannonball. Not only did the event raise money for Special Olympics, it provided a successful fellowship opportunity for the staff. Another Polar Plunge is being planned for next year.

Inmate-built trailer to help disaster relief workers



Above, the trailer shell before the conversion work began.

WINSTON-SALEM | Inmates and volunteers at Forsyth Correctional Center in Winston-Salem have completed a project that will provide a welcome sight to people who labor hard providing disaster relief: a mobile facility with full-size showers.

Sponsored by the Forsyth Jail & Prison Ministries, the team of volunteers and inmates converted a large six-wheeled enclosed trailer shell into five bathing units and a laundry room. Samaritan's Purse provided the trailer shell, the design and all of the materials needed for the conversion.

Samaritan's Purse will make the shower trailer available to volunteers providing emergency services in North American areas hit by such disasters as hurricanes, tornadoes, flooding and wildfire.

Rodney Stilwell, the volunteer chaplain at Forsyth CC, led the project, helping to identify inmates to work on the project and coordinating with other supervising and instructional volunteers from Forsyth Jail & Prison Ministries.

A Winston-Salem businessman provided a secure and sheltered workplace for the project.

Among the volunteers were ex-inmates. Among the inmates who qualified to participate were two men convicted on second-degree murder.

An interdenominational organization, Forsyth Jail & Prison Ministries serves the local jails and Youth Detention Center, in addition to Forsyth CC. Stilwell is the organization's senior chaplain, and coordinates all of the prison's religious activities.



An outside view of the shower trailer as it neared completion.



Forsyth Correctional Center Chaplain Rodney Stilwell checks out one of the bathing units, which include a sink and a tub that doubles as a shower stall.



Above, an inmate installs a ventilation fan in one of the bath units. Below, volunteer Templeton Elliott, left, works with inmate Vann McDonald in preparing an electrical junction box for the laundry room in the shower trailer.



Volunteer Abraham Grant, center, a former New York City police officer, along with inmate Vann McDonald, right, help inmate Fred Speaks cut lattice for a screen.

Stilwell spoke of the project's importance to the inmates.

"Besides building skills they can use to help get a job when they get out of prison, this project also helps them use their time in a constructive way and to position themselves in a positive way," he said.

Additional conversion projects are expected in the future. One possible future project would convert a large, steel shipping container into a school classroom for use in a third world country.





Haywood McKoy Jr., 2nd from left, receives of 2010 DOP Volunteer of the Year Award from Secretary **Alvin Keller**; **Cynthia Bostic**, DOP assistant director; and **Dan Lily**, DOP chief of program services.

19-year volunteer named best for 2010

RALEIGH | Haywood McKoy Jr., a familiar face at Columbus Correctional institution, was named the Division of Prisons' 2010 Volunteer of the Year for 2010.

The presentation was made during a luncheon program in Raleigh on April 14. Twenty-one volunteers from DOP's five geographic regions and from the Female Command were honored for their valuable support of inmate rehabilitation efforts.

McKoy, a volunteer for 19 years, is involved with ministries services and the Community Resource Council. He is also instrumental in recruiting volunteers.

Among his contributions are coordinating a Gospel Concert that made a profit of \$500 for the Community Resource Council, assisting with the clothing drive and influencing the establishment of hygiene packages for indigent inmates who are being released.



Lumberton CI fetes volunteers

Lumberton Correctional Institution this spring honored its volunteer of the year, Patrick Lewis, left. The presentation was made by Programs Director **George Baysden**. The presentation was made during an appreciation banquet that featured music by the prison's chorus and an address from Michael McNeill, Lumberton police chief.

Alexander CI honors Bible study leader

TAYLORSVILLE | Lynn Brockwell, a volunteer at Alexander Correctional Institution for more than six years, was named the prison's volunteer of the year for 2010.

He had led a weekly Bible study ever since the facility opened. The Bible also he also develops strong, healthy relationships with the men in the study. Brockwell arranged for more than 100 study Bibles to be donated to the men.

Brockwell provides a Prayer Box for inmates to drop in prayer requests when they go to the Chapel. Weekly, he distributes the requests in the community to those who have volunteered to pray for the inmates and their prayer requests.



Lynn Brockwell, 2nd from left, receives his 2010 Volunteer of the Year Award from **Keith Whitener**, 3rd from left, Alexander CI administrator. With them is **Richard Thomas**, left, assistant superintendent-custody/operations, and **Twyla Philyaw**, Western Region administrative services manager.



Singer/songwriter calls on dancers at Swannanoa CCW

A group of inmates at Swannanoa Correctional Center for Women this past spring received a surprise visit from a Christian music star.

At the invitation of the prison chaplain, Nicole C. Mullen dropped in to visit the Swannanoa CCW praise dance team, Kingdom Bound. Two of the groups dance routines are set to popular songs by Mullen — "Re-deemer" and "Call on Jesus."

Mullen, in the area for a concert, took time watch the team dance, and she sang a few of her songs, signed autographs and hugged those in attendance.

Swannanoa CCW honor volunteers

Far left, **Brenda Jarra**, program director for the Female Command in the Division of Prisons, was the guest speaker at Swannanoa Correctional Center for Women's volunteer appreciation banquet in Blue Ridge Assembly, Black Mountain. Volunteer of the Year was Renda Dewitt, right who has been instrumental in planning and implementing retreats between inmate mothers and their children. She also participates in the Order of St. Luke monthly healing prayer ministry at Swannanoa CCW.



February 2011 Promotions *(previously unreported)*

Modesto Arribas, dentist III, Neuse CI
Mickey Beaver, sergeant, Alexander CI
Veronica Edwards, probation/parole officer II, DCC District 8
John Flanagan, substance abuse counselor, Tyrrell PWF
Michael Larson, physician director II-c, Central Prison Hospital
Kiley Marshall, programs director III, DOP Administration
Lisa Murray, personnel analyst II, Human Resources
Christopher Nichols, sergeant, Alexander CI
James Nicholson, sergeant, Piedmont CI
Stephen Patzer, food service officer, Alcoholism & Chemical Dependency Programs
William Suddreth, food service officer, Alexander CI
Wendy Welker, sergeant, Alexander CI

March 2011 Promotions

Eddie Berry, chief probation/parole officer, DCC District 25
Kendall Buford, sergeant, Gaston CC
Mary Burke, accounting technician, Alexander CI
Jamie Coats, probation/parole officer II, DCC District 7
Charles Cobb, lead correctional officer, Caldwell CC
Misty Crawford, sergeant, Western YI
Jeffrey Dewitt, sergeant, Raleigh CCW
Andre Dockery, sergeant, Albemarle CI
Vivian Douglas, sergeant, Foothills CI
Tammy Edwards, chief probation/parole officer, DCC District 3
Christopher Farnsworth, electronics technician III, DOP
Kristie Felker, lead worker IV, Combined Records
Waylon Grahamsha, probation/parole officer II, DCC District 19A
Latisha Grant, probation/parole officer II, DCC District 2
Ricardo Hardison, clinical chaplain II, Bertie CI
William Harris, chief probation/parole officer, DCC District 27A
Alicia Hyatt, staff psychologist II-df, Neuse CI
Jeffrey Dewitt, sergeant, Raleigh CCW
James Killough, lead correctional officer, Orange CC
Jeffrey Limkemann, sergeant, Scotland CI
Mark Luckadoo, sergeant, Foothills CI
Avis McMillian, food service officer, Alcoholism & Chemical Dependency Programs
Leonard Murphy, sergeant, Western YI
Brandon Mustian, sergeant, Warren CI
Serkina Suggs, professional nurse, Maury CI
Donald Totten, sergeant, Caswell CC
Shelwanda White, food service officer, Bertie CI
Michael Yawger, electronics technician III, DOP

April 2011 Promotions

Felecia Branch, sergeant, Polk CI
John Braswell, captain, Polk CI
Milton Bressler, lead correctional officer, Swannanoa CCW
Tammy Butler, food service officer, Bertie CI
Sharon Carlisle, sergeant, Nash CI
McLonda Carr, clinical dietitian II, DOP Food Services
Gregory Chrisawn, sergeant, Avery-Mitchell CI



Doris Colclough Hardy, probation/parole field specialist, DCC Field Services

Faith Cook, psychological service coordinator, DOP Psychiatric Services

Valarie Costanzo, professional nurse, Greene CI

James Dunlow, sergeant, Bertie CI

Marc Dunn, assistant unit manager, Foothills CI

Marvin Franklin, sergeant, Bertie CI

Bruce Gipson, sergeant, Robeson CC

Dedra Griggs, sergeant, Bertie CI

Kelli Harris, clinical dietitian II, DOP Food Services

Kimberly Harris, food service officer, Warrenton CI

William Hensley, sergeant, Avery-Mitchell CI

Kendrick Horner, sergeant, Bertie CI

Cynthia Hyatt, sergeant, Buncombe CC

Kenneth Jackson, facility maintenance supervisor IV, Mountainview CI

Annette Jones, classification coordinator, DOP Classification

Kenneth Jones, chief probation/parole officer, DCC District 13

William Joyner, dentist III, North Carolina CIW

Todd Lamiman, probation/parole officer II, DCC District 5

James Lassiter, substance abuse program manager II, Alcoholism & Chemical Dependency Programs

Terry Lemon, sergeant, Lanesboro CI

Marcus Lewter, sergeant, Bertie CI

Stephen Matthews, lead correctional officer, Hoke CI

Weldon Mcknight, sergeant, Pasquotank CI

Larry McNeill, probation/parole officer II, DCC District 16

Christina Mingo, sergeant, Central Prison

Dustin Reiners, sergeant, Bertie CI

James Rice, food service manager III, Central Prison

Jeremy Robinson, sergeant, Buncombe CC

Sakina Steele Robinson, sergeant, Southern CI

Elsie Stokes, sergeant, Odom CI

Cynthia Sutton, district manager II, DCC District 8

Anthony Taylor, district manager III, DCC District 14

Teri Thornton, food service officer, Neuse CI

Mashell Wilson, sergeant, Bertie CI

Kevin Wrenn, sergeant, Bertie CI

May 2011 Promotions

Kelly Baus, case manager, Pender CI

Herbert Bell, food service officer, Tabor CI

Angela Chance Scott, food service officer, Scotland CI

Shannon Currin, sergeant, Warrenton CI

Terry Deshazo, nurse supervisor, N.C. CIW

Rhett Duckworth, sergeant, Foothills CI

Daniel Edwards, policy development analyst, Research & Planning

Bonnie Elias, nurse consultant, Central Prison

Henry Evans, sergeant, Tabor CI

Patricia Hansen, parole commutation & pardon analyst, Parole Board

Tammara Hargrove, sergeant, Warrenton CI

Twanna Hill, professional nurse, Greene CI

Althea Horton, sergeant, Wilkes CI

Jacob Hundley, sergeant, Avery-Mitchell CI

Paul Kelley, lead correctional officer, Orange CC

David Mullen, senior psychologist I, Hoke CI

Lori Patton, processing assistant IV, Marion CI

Jacob Sauls, food service manager I, Greene CI

Edward Stanton, probation/parole officer II, DCC District 16

Moving On

March 2011 retirements

Diane Alston, health assistant, NC CIW, 7y7m

Gregory Baker, sergeant, Foothills CI, 17y3m

Larry Buchanan, correctional officer, Mountain View CI, 6y3m

Johnny Carroll, probation/parole surveillance officer, DCC District 24, 14y6m

Roy Collins, correctional officer, Dan River PWF, 15y10m

Byron Colson, correctional officer, Albemarle CI, 19y6m

Continued on next page

March 2011 Retirements *continued*

George Contas, sergeant, Foothills CI, 14y4m
Robert Cresawn, correctional officer, Foothills CI, 13y4m
Daniel Creson, lieutenant, Avery-Mitchell CI, 31y5m
Eric Creson, sergeant, Buncombe CC, 26y8m
David Finn, substance abuse program admin (DOC), Morrison CI, 14y
Melvin Greene, food service manager I, Greene CI, 20y2m
Kenneth Harrison, correctional officer, Greene CI, 8y2m
Wade Hoopaugh, correctional officer, Morrison CI, 8y2m
Janie McFarland, judicial services coordinator, DCC District 16, 29y2m
Joseph Plowman, correctional officer, Brown Creek CI, 8y5m
Johnny Rash, sergeant, Wilkes CI, 16y6m
John Rossow, substance abuse program administrator (DOC), Alcoholism & Chemical Dependency Programs, 14y7m
Therman Simmons, substance abuse counselor advanced (DOC), Alcoholism & Chemical Dependency Programs, 18y4m
Freddy Spears, correctional officer, Marion CI, 6y
Ray Taylor, lead correctional officer, Hoke CI, 28y11m
Michael Whittemore, maintenance mechanic IV, Warren CI, 28y6m
Clayton Wilkes, warehouse manager I, DOP Health Services, 63
Virginia Wood, office assistant III, Orange CC, 272
Benjamin Wright, probation/parole surveillance officer, DCC District 13, 30y2m

April 2011 Retirements

Billy Abbott, supervisor III, Correction Enterprises Sign Plant, 26y3m
Donald Alexander, correctional officer, Lincoln CC, 12y9m
Sandra Barnes, administrative assistant I, Controller's Office, 38y
Arnold Butler, correctional officer, Caledonia CI, 10y
Brenda Carroll, correctional officer, Pender CI, 5y8m
Kenneth Collins, correctional officer, Brown Creek CI, 5y
Robert Cooper, correctional administrator I, Avery-Mitchell CI, 36y9m
Carol Edwards, accounting clerk V, Controller's Office, 29y5m
Meredith Ferrier, probation/parole surveillance officer, DCC District 28, 16y10m
Vasudha Gupta, psychological program manager, North Carolina CIW, 19y4m
Danny Hill, chief probation/parole officer, DCC District 8, 25y5m
James Jackson, correctional officer, Eastern CI, 29y8m
Calvin Jones, probation/parole officer II, DCC District 12, 19y6m
Joe Jones, programs supervisor, Warrenton CI, 33y9m
Gearonie Locklear, chief probation/parole officer, DCC District 12, 28y3m
Marion McNeill, lieutenant, Central Prison, 29y1m
Peggy Medford, nurse supervisor, Marion CI, 12y9m
Annemarie Meek, nurse supervisor, New Hanover CC, 14y8m
Mary Moffitt, medical records assistant IV, Durham CC, 6y2m
Judith Parks, accounting clerk IV, Piedmont CI, 31y
Charles Perry, correctional officer, Neuse CI, 18y7m
Delores Pollard, accountant, Controller's Office, 28y1m
Jerry Raynor, correctional officer, Neuse CI, 20y5m
Abrigail Robinson, judicial services coordinator, DCC District 10, 23y1m
William Silver, correctional officer, Mountain View CI, 16y11m
William Spence, captain, Nash CI, 29y7m
Ouida Squire, professional nurse, Hoke CI, 8y11m
Richard Taylor, correctional officer, Avery-Mitchell CI, 6y3m
Ella Thomas, licensed practical nurse, Brown Creek CI, 20y3m
Linda Turlington, personnel assistant V, Pender CI, 24y5m
Charles Turner, correctional officer, Caswell CI, 6y2m

Belinda Voiers, correctional officer, Marion CI, 20y1m
Lynn Walker, correctional officer, Mountain View CI, 9y1m
Kelly Webb, chief probation/parole officer, DCC District 13, 30y2m
Albert Wilson, supervisor II, Correction Enterprises Sign Plant, 5y
Nancy Woodard, community development specialist I, DCC Division 3, 34y
Albert Woodby, correctional officer, Avery-Mitchell CI, 29y10m
Inez Woodlief, processing assistant IV, Correction Enterprises Apex Warehouse, 16y8m

May 2011 Retirements

Wanda Allman, professional nurse, Western YI, 6y10m
Gerald Askew, correctional officer, Odom CI, 13y
Carolyn Bode, office assistant III, DCC District 17, 16y5m
Isaac Bonner, sergeant, Bertie CI, 9y7m
Donald Booth, sergeant, Hyde CI, 28y
Edith Bowe, nurse supervisor, Caswell CC, 22y
Chester Boyd, correctional officer, Western YI, 7y6m
Daniel Bowen, probation/parole officer II, DCC District 11, 27y8m
Lloyd Brown, correctional officer, Maury CI, 12y3m
Alvin Coley, correctional officer, Harnett CI, 23y2m
William Curry, training specialist II, Greene CI, 17y
Ambrose Deese,, correctional officer, Carteret CC, 17y5m
Doris Edwards, captain, Maury CI, 28y6m
Michael Ference, correctional officer, Franklin CC, 6y
Keith Galloway, correctional officer, Foothills CI, 14y2m
John Glenn, correctional officer, Marion CI, 28y2m
Byron Harris, accounting director, Controller's Office, 31y6m
William Hendren, sergeant, Alexander CI, 28y3m
Glenn Horton, correctional officer, Franklin CI, 21y4m
Betty Jay, licensed practical nurse, Central Prison, 28y7m
Henry Johnson, correctional officer, Morrison CI, 15y5m
Frankie Kennedy, correctional officer, Southern CI, 20y2m
Eddie Kidd, correctional officer, Caledonia CI, 30
Charlie Malloy, probation/parole surveillance officer, DCC District 12, 29y1m
Fred Matthews, correctional officer, Foothills CI, 6y9m
Lloyd McKnight, correctional officer, Lumberton CI, 5y7m
James Orwin, administrative officer III, Polk CI, 19y6m
Larry Parker, HVAC mechanic, Tyrrell PWF, 13y
Veda Payne, sergeant, Forsyth CC, 15y7m
Ella Peterson, correctional officer, Caledonia CI, 7y2m
Richard Phillips, food service manager II, Lumberton CI, 17y
Wanda Porter, processing assistant IV, DOP Piedmont Maintenance Yard, 32y4m
Sandra Quintana, food service officer, Franklin CC, 5y1m
Joe Rhyne, sergeant, Alexander CI, 28y3m
Wallace Shields, superintendent II, Forsyth CC, 33y9m
Claire Smith, programs director II, DOP Eastern Region, 28y3m
Will Tate, correctional officer, Pender CI, 19y1m
Eddie Thompson, assistant superintendent-custody & operations II, Johnston CI, 29y3m
Ann Thornton, processing assistant II, Neuse CI, 15y2m
Emanuel Waller, chief probation/parole officer, DCC District 21, 37y
Jerry Walls, correctional officer, Morrison CI, 7y10m
Lorraine Washington, programs supervisor, Greene CI, 34y7m
Rebecca Williams, correctional officer, Caledonia CI, 7y
Elizabeth Yates, licensed practical nurse, Warrenton CI, 9y11m

January 2011 Retirement *previously unreported*

Ronald Allman, correctional officer, Foothills CI, 5y1m



Onslow DCC supports Relay for Life

The Community Corrections District 3 office in Jacksonville supported Onslow County's fundraising for the American Cancer Society's Relay for Life in April. In addition to being present for all 24 hours of the event, the District 3 team had a raffle for a limo ride and the opportunity to pie-face a probation officer, and sold water and glow sticks. Team members were **Amanda Puglise, Scott Patterson, Britany Mercer, Latisha Costin and Heather Murray**, all probation/parole officers. Also in the photo is team friend, Collis Niro, who works in vocational rehabilitation.

E-mail rife with spam and phishing attacks

State, county and local government employees are constantly targeted with malicious spam and phishing attacks through the State of North Carolina's email and archive services.

Follow these email usage guidelines to help protect you and safeguard the Department of Correction:

- ▶ Be cautious when receiving messages that request your username or password. ITS will never ask for your username or password via email.
- ▶ Do not follow unsolicited web links or attachments in email messages.
- ▶ Use caution when providing personal information online.
- ▶ Verify the legitimacy of the email by contacting the organization directly through a trusted contact method.

Avoid Phishing Attacks

Phishing scams are designed to steal consumers' personal information. They often use doctored and fraudulent email messages to trick recipients into divulging private information, such as credit card numbers, account usernames, passwords, and even social security numbers.

Online banking and e-commerce are generally safe, but you should always be careful about divulging personal and corporate information over the Internet. Phishing messages often boast real logos and appear to come from the actual organization, but those messages are frequently nothing more than copyright infringements and faked addresses. If you are suspicious of a message's credibility, you are much safer calling the company directly—preferably at a telephone number printed on a paper statement or invoice—and talking to an authorized representative.

Never provide your username and password in an email message. Email messages are generally sent in plain text, and that information can be easily extracted during the email transmission from sender to recipient. As a practice, no technical support group or staff will ever ask for your username and password.

To report any spam or phishing e-mails, please e-mail the DOC helpdesk nethelp@doc.nc.gov or call 919-716-3470.

State Health Plan sets follow-up enrollment due to new legislation

Recent legislative changes to the health benefits for teachers and state employees have caused the State Health Plan (SHP) to conduct a follow-up enrollment July 18-29.

During this period, members will have the opportunity to change their plan elections and add eligible dependents.

Significant changes include:

- 1) Changes that employees make to their election during the follow-up enrollment will become effective Sept. 1.
- 2) The Comprehensive Wellness Initiative has been eliminated. Effective Sept. 1, the tobacco and weight management component will no longer determine the plan in which members may enroll.
- 3) Active and retired employees who enroll in the 80/20 plan will now be required to pay a premium (\$21.62) for subscriber only coverage beginning with the September coverage. (This includes RIF employees.) The 70/30 option is still premium free for subscriber only coverage.

4) There will be a 5.3% increase in dependent premiums. Premium rates can be found on the www.shpnc.org website by clicking on the "Health Plan Options" and "plan comparison page" links.

5) Deductibles, copays, and prescription copays have increased. Plan comparisons can be found on the www.shpnc.org website by clicking on the "Health Plan Options" and "plan comparison page" links.

6) Employees who do not wish to make any changes in the elections you chose during Annual Enrollment in May do not need to participate in the Follow Up Enrollment in July.

7) ID cards have already been mailed for the annual enrollment changes made in May. New cards will be mailed prior to Sept. 1 for any changes made during the July Follow Up Enrollment.

For answers to questions concerning this, contact **Kim Tart** or **Doris Martin** in the Controller's Office at 919-716-3300.

Employee deaths

March 2011

Philip Carlson, processing assistant III, Central Prison, 4y2m
Joann Hayes, probation/parole officer II, DCC District 7, 6y8m
Brent McDonald, correctional officer, Harnett CI, 20y8m
James Smith, correctional officer, NC CIW, 4y1m

April 2011

John Jordan, clinical chaplain II, Scotland CI, 23y6m
Judy Rooks, professional nurse, Pender CI, 4y1m

May 2011

Joyce Engle, food service officer, Morrison CI, 4y10m