

## MIS plans to update assessment of security



Michael Singletary

RALEIGH | Management Information Systems (MIS) will soon have an independent assessment of the department's information security posture, and **Michael Singletary** will lead the division's initiative. The assessment will be a collaborative effort conducted by the State Auditor's Office and security specialists from the Symantec Corporation.

As MIS has been addressing security issues that were revealed in a 2003 assessment, it has realized that additional resources are needed, said Singletary, the department's recently-hired chief information security officer.

"First, we must take a management approach to attack the problems," he said. "We need to become more proactive rather than reactive; we need to seek to prevent problems, rather than waiting to respond when a problem occurs."

The new assessment, which was slated to begin the first week of April, will identify what progress has been made since 2003, and what still needs to be done. Singletary expects the review will be completed within two months.

"We have an idea now of what needs to be done, but the assessment will give us an independent third party analysis of our present condition."

Singletary will have a core team of three persons – himself; **Kim Smodic**, a network security specialist; and another person soon to be named to fill the network security analyst position.

In addition to enhancing DOC's information security policy-making, Singletary sees his section taking on three vital roles related to managing information security: monitoring, employee awareness and consultation.

"We must keep our guard up for such dangers as

*See SECURITY, page 3*



Gwen Norville

## OSDT growth leads to leadership addition

RALEIGH | The growth of the Department of Correction's training needs has resulted in the addition of an assistant director for the Officer & Staff Development Training division. Filling the position is **Gwen Norville**, formerly executive officer for the Division of Prisons (DOP).

The appointment was announced by **Dan Lilly**, OSDT director.

"Since its inception, OSDT has provided, coordinated, scheduled and evaluated training throughout the Department of Correction," Lilly said. "DOC training needs have expanded from field sites to the Justice Academy, to on-site sessions for new institutions and to regional response to division needs."

Lilly said OSDT began 25 years ago with a staff of nine employees and has grown to more than 50 employees in five regional assignment sites across the state.

"The addition of the assistant director position will ensure we stay focused on the new millennium training needs of DOC and the strategic training initiative," he said.

Norville brings the assets of executive management experience in the Division of Prisons and an OSDT knowledge base, Lilly said.

Among Norville's responsibilities are:

- ▶ Job task analyses for basic and intermediate curriculums.
- ▶ Training delivery and evaluations, technologies and curriculum development.
- ▶ Seeking innovations and resources available for the continued expansion of deliverable services.
- ▶ Working with the Curriculum Management Section to coordinate reports on training consistency and standards compliance.

Norville has been a certified instructor since 1991 and has received numerous specialty instructor certi-

*See NORVILLE, page 3*

## DOC helps DOT 'sweep' Charlotte area highways

CHARLOTTE | The Department of Correction teamed up in March with two other state government agencies to attack the state's litter problem in the Charlotte area.

DOC assigned additional inmate work crews to pick up litter along stretches of I-77 in the greater Charlotte area over a three-weekend period. The work was coordinated with the Department of Transportation and the Department of Crime Control and Public Safety.

Besides additional inmate litter crews, more Highway Patrol officers

kept an eye out for littering and helped ensure traffic safety while lanes of I-77 were closed during the litter pickup.

DOC relocated inmate crews from Cabarrus, Cleveland and Gaston counties to assist in the effort. A total of 60 minimum-security inmates each day picked up and bagged litter, which DOT crews collected and hauled to the landfill.

"The Department of Correction welcomes this plan to help restore the appearance of Charlotte area

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Correctional Officer **Thomas Felton**, Charlotte CC, demonstrates the spirit of cooperation among participating agencies as he chats with a Department of Transportation supervisor.



# Spotlight

## Wilkes Correctional Center



Superintendent **Bobby Harless**.

Wilkes Correctional Center, near North Wilkesboro, is a minimum security prison for adult males.

Housing approximately 260 inmates, Wilkes CC has a staff of about 60 officers,

administrators and managers. **Bobby Harless** is the superintendent, and **Ronnie Shumate** is the assistant superintendent.

Wilkes Community College works with the prison to provide classes in computers and life skills training. Classes for adult education and preparation for the GED tests are available. Inmates may also take a course on substance abuse and drug abuse education programs.

Inmates work in several jobs. They may be assigned to community work squads, Department of Transportation road crews or as maintenance or kitchen help at the prison.

Inmates nearing parole may participate in work release, leaving the prison for part of the day to work for a business in the community.



Left, Unit Nurse **Sherry Barker** and Superintendent **Bobby Harless**. Below, Case Manager **Ralph Elledge**, Processing Assistant III **Jessica Blankenship**, Program Supervisor **LeeAnn Day** and Case Manager **James Wingler**.



Wilkes CC was one of 51 county prisons for which the state assumed responsibility in 1931. It was one of 61 field unit prisons renovated or built during the late 1930s to house inmates who worked building roads.

The prison's original dormitory is still in use. A modular dormitory added in 1977 has since been closed.

The General Assembly provided three 50-bed dormitories for Wilkes CC as part of the \$87.5 million prison construction program authorized in 1993.

Right, on the left, is **Howard Thompson**, correctional officer.

With him are **Mark Darnell**, maintenance mechanic IV, and **Eddie Green**, plumber II, of the Western Region Maintenance Yard.



Above, from left, Correctional Officer **Arlie Bynum**, Medical Records Clerk **Andrea Wilson**, and Correctional Officers **Michael Holloway**, **Lyman Williams** and **David Stone**. Left, Sgt. **Kimi Hamby**, and right, Correctional Officer **Rod Senecal**.



## Spotlight



Upper photo, Correctional Officer **Billy Soots**, Food Service Manager **Greg Riley** and Food Service Officer **David Brinegar**. Above left, Correctional Officer **David Adams**. Above right, Correctional Officer **Herbie Nichols**. Right, Correctional Officer **Thomas Boyd**.

### High Fives

Three Wilkes Correctional Center staff members were among the volunteers who loaned their time and expertise to the search for a 12-year-old boy who was missing in the North Carolina mountains. Volunteering were Sergeants **Kimi Hamby** and **Chad Waddell** and Officer **Darren Seagraves**. Wilkes CC Superintendent **Bobby Harless** commended the officers for their unselfish contribution to the community. The boy, Michael Auberry, was eventually found safe in Doughton Park, a part of the Blue Ridge Parkway.

Four Basic Correctional Officer Training students recently completed the course with honors: **Debra Bienkowski**, Union CI; **William Edge**, Duplin CI; **Andrew Sharpe**, Brown Creek CI; and **Brandon Whitaker**, Piedmont CI.

### Security, from front page

computer viruses," he said, noting that thousands of bugs are showing up monthly among the department's 10,000 personal computers.

All of the operators of those computers need to grasp the importance of information security, Singletary said. "Security awareness and training will be targeted," he said, citing his recent all-employees e-mail pointing readers to a web page on information security.

Employees, sections and divisions will continue to need information security advice and consultation, and Singletary said his section will serve that need, too.

"We will be the focal point for information security, a place where employees can go if they have questions," he said.

#### Singletary's background

Prior to joining DOC, Singletary was an information technology manager with the state Office of Information Technology Services (ITS). While there, he managed teams of up to seven security professionals and authored the ITS Incident Management Plan.

Additionally, he led security related projects which

included: development of the North Carolina Security Portal, implementation of security awareness programs, and designing the ITS vulnerability management process. Singletary also led the effort to purchase several statewide licenses for security related tools which includes patch management, anti-virus, anti-spyware and disaster recovery software. He represented the state at the 2005 Multi-State Information Sharing and Analysis meeting and has made security presentations to state agencies, boards, commissions and international organizations.

Before his employment at ITS, Singletary was an information systems auditor for nine years with the NC Office of the State Auditor. While there, he participated in technical security reviews, included RACF, CICS, DEC VAX/VMS and Unix.

Singletary is a graduate of North Carolina State University and recently completed the North Carolina Certified Public Manager program. He has earned professional certifications in Information Systems Security Professional, Information Security Manager, Information Systems Auditor and Fraud Examiner.

### Norville, from front page

fications during her career. She earned her Advanced Corrections Certificate from the Criminal Justice Training and Standards Commission in 2002.

"Training is the backbone of the department," she said. "Training builds our leaders for tomorrow."

Training is an "integral part of an employee's personal and professional growth and that training has the ability to enhance job skills while allowing the employee to excel in their current and future position," she said.

Norville plans to focus on E-learning, which will allow individuals to use computers to participate in training without actually leaving their work stations.

Her promotion to OSDT assistant director effective Marh 1, Norville began her career in 1987. She advanced

in programs positions at Carteret Correctional Center and Tillery Correctional Center and as an OSDT training instructor. She was a DOP regional operations manager prior to being named DOP executive officer.

Norville holds a bachelor's degree in criminal justice from Mount Olive College.

She recently received the "Old North State" award signed by Gov. Mike Easley.

### Administration

**Michael Easley**  
Governor

**Theodis Beck**  
Secretary of Correction

**Keith Acree**  
Director of Public Affairs

## Dog days of Spring

Department of Correction narcotics search-dog handlers conducted training for both handlers and dogs at the now closed Triangle Correctional Center in Raleigh in March. Right, **Waddell Dockery**, a correctional officer at Morrison CI, and search dog **Indy** perform an article search during training. Other officers who participated were **Randy Garrett**, an Eastern Area dog handler; **Jason Holliday**, correctional officer, Caledonia CI; **Pat Baggett**, an Eastern Area dog handler; **Dale Robertson**, lead officer, Division of Prisons' Piedmont Regional Office; **Mike Jones**, correctional officer, Craven CI; **Eddie Poole**, supervisor of the dog handlers, in the Division of Prisons Security Office; **Ricky Allen**, sergeant, Piedmont Regional Office; and **Steve Biggerstaff**, correctional officer, Gaston CC. Below, Department of Correction tracking-dog handlers conducted a joint training session with Robeson County Sheriff Department deputies in March at Morrison



Correctional Institution. DOC handler **Mike Jones**, right, trails his bloodhound as it follows the scent of training track. Following him are Robeson Deputies **Forrest Oberheia** and **Steven Nicholson**. The sheriff's department expressed its gratitude for the session and its dog-handlers' desire for additional training.



## Movin' on up

## Promotions in March 2007

Name, new position, location

**Sherry P. Baggett**, administrative officer I, Tillery CC  
**James R. Bange**, sergeant, Piedmont CI  
**Jerry W. Belas**, correctional officer trainee, Western YI  
**Emma R. Bryant**, sergeant, NC CIW  
**Travis M. Byrd**, sergeant, Marion CI  
**Nichole H. Carpenter**, administrative secretary II, Brown Creek CI  
**Eddie D. Cartrette**, training specialist II, Columbus CC  
**Richard A. Chase**, training instructor II, Eastern Carolina Regional Office  
**Deborah J. Christner**, substance abuse counselor II, DACDP-Tyrell  
**Matthew L. Croon**, correctional officer trainee, Sampson CI  
**Terry L. Dimery**, staff development specialist II, South Central Region Office  
**Alan J. Doll**, shipping/receiving supervisor II, Central Warehouse  
**Regin H. Draughon**, correctional officer, Pender CI  
**Jeffrey P. Duncan**, sergeant, Alexander CI  
**Welsey M. Enzor Jr.**, community service coordinator, DCC District 10, Wake County  
**Wylene Faulcon-Goins**, food service manager III, Polk CI  
**Leonard A. Flake**, probation/parole officer I trainee, DCC District 14, Durham County  
**Volney L. Freeman**, sergeant, Central Prison  
**Phillip D. Gibbs**, sergeant, Foothills CI  
**Chad E. Greene**, sergeant, Mountain View CI  
**Eric D. Greene**, sergeant, NC CIW  
**Nina A. Griffin**, food service officer, Avery/Mitchell CI  
**Tammi B. Harper**, case manager, Pamlico CI  
**James L. Harris Jr.**, lieutenant, Franklin CI  
**Joann Hayes**, intensive case officer, DCC District 14, Durham County  
**Mary E. Head**, personnel assistant IV, Prisons Administration  
**Karen L. Henderson**, sergeant, Scotland CI  
**John B. Hendricks**, staff development specialist II, Eastern Region Office  
**Joel N. Herron**, assistant chief of security, Prisons Administration  
**Jennette N. Horn**, probation/parole officer II, DCC District 8B, Wayne County  
**Kelly R. Jackson**, intensive case officer, DCC District 9B, Granville County  
**Michael L. Janney**, probation/parole officer II, DCC District 18, Guilford County  
**Keltys M. Jimmerson**, lieutenant, Morrison CI  
**Wade L. Johnson**, rehabilitation therapy coordinator  
**Paul T. Joyner**, sergeant, Warren CI

**Jerry Kelly Jr.**, unit manager, Albemarle CI  
**Jacintia M. Langston**, sergeant, Johnston CI  
**Jansen J. Lee**, chief probation/parole officer, DCC GPS Monitoring  
**Kim Lett**, sergeant, Polk CI  
**Michael J. Logan**, training coordinator I, Western Foothills Regional Office  
**George E. Lunsford**, institution classification coordinator, Polk CI  
**Michael N. MacDonald**, probation/parole officer II, DCC District 15A, Alamance County  
**Gay M. McMichael**, administrative officer I, Prisons Administration  
**Tarsha C. Meeks**, probation/parole officer II, DCC District 27A, Gaston County  
**Darrell L. Mullis**, sergeant, Lanesboro CI  
**Jeffery L. Nichols**, sergeant, Central Prison  
**Veronica S. Ormond**, Correction Enterprises supervisor II, Pasquotank Sewing Plant  
**Jociah Parker**, sergeant, Caledonia CI  
**Lawrence H. Parsons Jr.**, assistant superintendent, Anson CC  
**Sherri L. Paul**, administrative secretary II, Pamlico CI  
**Shirley D. Phelps**, sergeant, Tyrell Prison Work Farm  
**Eric M. Phillips**, probation/parole officer II, DCC District 6A, Halifax County  
**Susan M. Potter**, lead nurse, Harnett CI  
**Charles A. Raiford**, probation/parole officer I trainee, DCC District 4A, Duplin County  
**Ricky R. Rivenbark**, assistant superintendent, Bladen CC  
**Monica W. Shabo**, intensive case officer, DCC District 10, Wake County  
**Yolanda G. Sharpe**, sergeant, Pasquotank CI  
**Nicole L. Smarro**, sergeant, NC CIW  
**Terry M. Smart**, plumber II, Central Prison  
**Derek C. Smith**, sergeant, NC CIW  
**Valerie J. Smith**, programs supervisor, Wake CC  
**Christopher H. Steed**, surveillance officer, DCC District 18, Guilford County  
**Latangia R. Sutton**, programs supervisor, Gates CC  
**Shanticia E. Taylor**, staff development specialist II, Central Region Office  
**Sonja A. Vann**, processing assistant V, DCC Administration  
**Lisa A. Walker**, probation/parole officer I, DCC District 4B, Onslow County  
**Edith M. Walrath**, nurse supervisor II, Lanesboro CI  
**Shannon C. Webber**, fingerprint ID process supervisor, Prisons Administration  
**Derek T. Williams**, programs supervisor, Rowan CC  
**Timothy L. Wiseman**, sergeant, Southern CI

## Litter, from front page

roadsides to the public's expectations," Correction Secretary **Theodis Beck** said. "Clearing litter from our state's roadsides is one of the most visible opportunities we have for inmates to meet the requirement that they work while incarcerated."

A total of 168 tons of litter was picked up during the three-weekend sweep.

Supervising the crews and DOC's participation were:

► Lt. **Zack Kendall**, Division of Prisons Security Section.

► From Charlotte Correctional Center, Superintendent **Richard Neely** and Correctional Officers **Tom Felton** and **Eric Kincaid**.

► From Cabarrus Correctional Center, Correctional Officers **William Hatley**, **Gene Helms**, **Kevin Lawrence**, **David Odell** and **Mark Pellet**.

► From Cleveland Correctional Center, Correctional Officer **Jeffrey Baugham**.

## Corrections

The January/February issue of *Correction News* should have stated that the late Jimmy Fisher had 16 years of service.

Charlotte Williams' new job title should have been listed as programs director III.

## Retirements

Melvin Fowler, safety inspector, Sign Plant, 14.4 years.  
 Robert Terry Jr., inmate discipline hearing officer, Prisons Administration, 22.9 years.

## Deaths

### February:

Christopher Lynch, sergeant, Fountain CCW, 12 years.

**March:** Carol S. Westveer, licensed practical nurse, Avery/Mitchell CI, 4.1 years.

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