

Correction News

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May 2-10 honors officers, employees

Gov. Bev Perdue declared May 2-10, 2010, as Correctional Officers Week in North Carolina, recognizing those who work in prisons, jails and confinement facilities across the state.

Correction Secretary **Alvin Keller** joined the governor in the observance.

"I extend my thanks and gratitude to more than 11,000 correctional officers who work in our state prisons on a daily basis," he said. "The people who work for the Department of Correction are truly our greatest asset, and I thank you for your hard work and constant dedication to protecting the public safety in North Carolina."

The proclamation acknowledged and acclaimed the work of correctional professionals, focusing on their importance to public safety.

"Correctional officers must act as communicators ... experts at crisis management, acting to resolve conflicts and to restrain persons representing a danger to themselves or others," the proclamation states. "[They] often must perform their work under adverse and hazardous conditions, while continuing to meet the high standards set by their profession and the expectations of the public ..."

Secretary Keller also teamed with Gov. Perdue in observing State Employee Appreciation Week.

"I thank the more than 19,000 of you who work at DOC locations across the state," the secretary stated in an open letter. "Each of you plays a role in helping this agency fulfill its public safety mis-

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Gov. Bev Perdue proclaimed May 2-8 as 2010 Correction Officers Week. A copy of the governor's proclamation was presented by Correction Secretary **Alvin Keller** to a group Tuesday, May 4, at the Division of Prisons. Shown, left to right in the front row, are Officers **Andrea Stephens** of Central Prison, **Erin Jones** and **Tara Meeks** of NCCIW, and **Anthony Eversley** of Central Prison. Back row, left to right, are Officer **Antoine Ross** of Central Prison; Lt. **William Dias** of DOP Administration; Officer **Leon Stephenson** of RCCW; Secretary Keller; Division of Prisons Director **Bob Lewis**; Officer **John Davis** of DOP Administration.

GroupWise giving way to Exchange

Since 1995, the Department of Correction has operated its own e-mail and calendar system, using GroupWise. That will soon begin to change.

E-mail has become increasingly important as a public record, and Gov. Bev Perdue has given state agencies directives about storing e-mail and being able to search the archives in response to information requests. To carry out the governor's directive, the state bought specialized e-mail archiving software, and connected it to the main Exchange e-mail system used by numerous agencies.

In turn, DOC has determined that the most cost-effective way for it to comply with the governor's order is to move from GroupWise to the state

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Co-workers honor crash victim

TAYLORSVILLE | Alexander Correctional Institution co-workers gathered Wednesday, May 12, to honor 38-year-old Sgt. **Eric Sturgill**, who was killed in a wreck Monday, May 10.

The prison flew its U.S. flag at half-staff on May 12 for Sturgill, who also worked part-time in the Wilkes County Sheriff's Office.

Many of the officers at the prison expressed disbelief. Some spoke of Sturgill's consideration for others, that "he was a man who would give you the shirt off his back if you were a person in need." Co-workers planted flowers at the crash scene on May 12, and they wore black tape over their badges in remembrance of Sturgill.

In 2007, Sturgill was recognized as Correctional Officer of the Year for stopping prisoners from assaulting other officers. Alexander CI Administrator **Keith Whitener** said Sturgill made a "heroic effort in protecting the staff who had been injured, containing the incident and bringing it under control."

Sturgill was on his way to work on U.S. 64, when, state troopers say, another vehicle crossed the center line and hit Sturgill's car head-on. The troopers' investigation indicated that the driver of the other car had been using cocaine.

(From WSOC-TV News reports.)

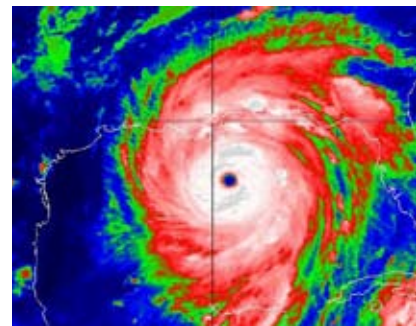
Governor: Get ready for hurricane season

RALEIGH | Gov. Bev Perdue has urged North Carolina residents to prepare for hurricane season, which officially began June 1 for the Atlantic Ocean.

"Now is the time to make sure your family is prepared in case a storm strikes," she said.

The governor emphasized that hurricanes are not

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New EEO leader named



Gloria Butler

Gloria G. Butler is the new manager for Human Resources' Equal Employment Opportunity (EEO) section.

She succeeds the retired Cheryl Fellers.

Butler was the Employee Relations (ER) manager at the state Employment Security

Commission for the past five years. She also has experience in ER, EEO and various other HR program areas in the Department of Health and Human Services, N.C. State University's Human Resources Management Office and in various private sector roles.



George Solomon

DOP region has new director

KERNERSVILLE -- A new director has been named for the Division of Prisons' Piedmont Region, which covers 15 correctional facilities in 12 counties.

George Solomon, a 26-year corrections veteran, was named to oversee the operations of the prisons, which house more than 7,800 inmates and employee nearly 2,750 officers and staff members. He was previously superintendent of Dan River Prison Work Farm in Yanceyville.

He succeeds the retired Jim Pierce. Solomon received a Governor's

Award For Excellence in 2000, and completed the department's Correctional Leadership Development Program.

Beginning his career in 1984 as a correctional officer at the now-closed Blanch Youth Institution, Solomon steadily rose through the ranks. He was deputy warden of N.C. Correctional Institution for Women from 2000 to 2003, when he was promoted to superintendent at Dan River Prison Work Farm.

Solomon and his wife, Wendy, have three children.

He is a member of the Piedmont Community College Foundation Board of Directors, and is active in his church's men's organization and Baptist Men.

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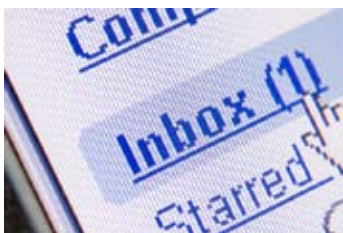
Exchange e-mail system.

"Exchange will provide full-featured e-mail and calendaring similar to what you are used to with GroupWise," said Secretary **Alvin Keller**.

The transition is scheduled to begin in mid-July 2010, and continue for several months.

Bob Brinson, DOC's chief information officer, explained that the new system will give users a new e-mail address that will conform to the state standard: first name.last name @ agency initials.nc.gov. An example would be john.doe@doc.nc.gov.

"You won't have to inform your e-mail contacts about the change," Brinson said. "Part of the work we will do in the transition will be to make sure that e-mails sent to your old GroupWise address will automatically be forwarded to your new e-mail



address."

Employees will use their new e-mail address as the ID to log in to their new account.

Also, employees will use their North Carolina Identity (NCID) pass-

word as their e-mail password.

"Many of you already have and use your NCID to log into BEACON," Brinson said. "As you can see, the NCID is becoming the common way we will log in to multiple systems."

More details about log-in and passwords will be provided as the conversion approaches.

A Web site will also be available that will provide training instructions, answers to frequently asked questions (FAQs) and other documents that will assist and prepare employees for this change, Brinson said.

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just a coastal concern.

"Storms that track inland have brought devastation across the Tar Heel state, and that means I have one message for all of our residents: No matter where you live, you need to be prepared. We all need to be disaster-ready at all times."

Hurricanes hit North Carolina an average of once every three years, creating a myriad of destructive natural forces, including flooding, storm surge, destructive winds, tornadoes and landslides.

Perdue urges all families, businesses and local governments to assemble emergency supply kits, and to make and rehearse plans for where to go and what to do in the event of a storm.

Families should have emergency supply kits that contain enough non-perishable food and a gallon of water per person per day to last three to seven days. Homeowners were urged to review and update their insurance policies to make sure they include coverage for accidental damage and natural disasters and, if necessary, flood insurance.

Other essentials for the kit include copies of insurance papers and identification sealed in a watertight plastic bag, first-aid kit, weather radio and batteries, supply of prescription medicines, bedding, change of clothes, hygiene items, cash or checkbook, pet supplies and vaccination records.

For more information on how to prepare for any type of emergency, visit www.ReadyNC.org and, for weather, go to <http://weather.gov>.

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sion, and I am extremely grateful for your public service. Please accept my heartfelt thanks for all you do every day."

Gov. Perdue's proclamation of May 2-7 as 2010 State Employee Recognition Week addressed the value of public servants, especially during difficult economic conditions.

"Now, more than ever, our citizens rely on us to make a positive difference in their lives," the proclamation states. "And more than ever, you have stepped up to offer dedication, commitment and compassion to your fellow citizens.

"As we continue our work together, I know, without hesitation, that I can count on you to adhere to the highest standards of excellence and to serve our citizens with distinction. Please accept my heartfelt appreciation for your service to our great state."

DCC District 4 has new manager

CLINTON | **Lewis A. Adams** is the new manager for probation and parole operations in Community Corrections' District 4, which covers Sampson, Duplin and Jones counties.

The district has 39 officers and other staff members and 1,730 offenders under supervision.

Adams succeeds *Kevin Wallace*, who was promoted to assistant administrator for Community Corrections Division II.

The new district manager had been chief of special operations in New Hanover since 2006. His corrections career began in 1992 as a probation officer in Richmond County, and progressed through ranks in New Han-

over County.

Adams, a Lumberton Senior High School graduate, earned a bachelor of science degree in political science from UNC-Pembroke in 1990. He is certified to provide other officers correctional training.

Adams and his wife, Arlene, enjoy the beach in Wilmington and yearly trips to the North Carolina mountains.

An avid hockey fan, he plays goalie in an amateur league in Wilmington.



Lewis Adams

New superintendent at Carteret prison

NEWPORT | **Lewis J. Gray** is the new superintendent at Carteret Correctional Center, a minimum custody prison that houses 300 inmates and employs 73 officers and administrative staff members.

Gray succeeds *Michael Hardee*, who was promoted to superintendent of Hyde Correctional Institution. He had been assistant superintendent for custody and operations at Wayne Correctional Center since January.

Beginning his career as a correctional officer at Greene Correctional Institution in 1994, he rose through the ranks at the Division of Prisons' Craven and Maury facilities. He was assistant superintendent for custody and operations at Carteret Correctional from 2007 to January 2010.

Gray has an associate of applied science degree in law enforcement technology from Pitt Community College and an Advanced Corrections Certificate from the N.C. Criminal Justice Training Standards Commission.

He enjoys family time, bowling, golf, fishing and outdoor grilling.



Lewis Gray



Allen Reed

Rutherford CC leadership changes

SPINDALE | **Allen Reed** is the new superintendent at Rutherford Correctional Center, a minimum custody prison that houses 240 inmates and employs a 60 officers and administrative staff.

Reed, who succeeds the retired *Michael Callahan*, had been assistant superintendent at Alexander Correctional Institution since 2006. His career began as a correctional officer at Western Youth Institution in 1990, where he moved up through the ranks. Reed was a captain

at Alexander Correctional for three years before being named assistant superintendent.

He attended Western Piedmont Community College, and is a trained emergency medical technician and firefighter. Reed also has an Advanced Corrections Certificate from the N.C. Criminal Justice Training Standards Commission, and is a general instructor in corrections. He was 2000 Correctional Officer of the Year.

Reed and wife, Laura, have three sons, one daughter and two grandchildren. In leisure, he enjoys spending time with family, pier fishing and watching football and NASCAR races.

He served eight year as a Town of Drexel alderman.

Donnie Watkins leads Haywood Correctional

WAYNESVILLE | **Donnie Watkins** is the new superintendent of Haywood Correctional Center, a minimum custody prison that houses 128 inmates and employs 44 officers and administrative staff members.

Succeeding the retired *Matthew Jones*, Watkins had been assistant superintendent at Haywood Correctional since 2003.

Watkins' correctional career began in 1990 at Craggy Correctional Institution, and he progressed through the ranks at the Foothills, Marion and Mountain View correctional institutions.

A graduate of Swain High School, Watkins has attended Southwestern Community College.



Donnie Watkins

March 2010 promotions

Name, new job title, location

Alan Baggett, sergeant, Maury CI

Jeffrey Baker, sergeant, Pasquotank CI

Michael Deloatch, lieutenant, Bertie CI

Stephen Dunn, unit manager, Eastern CI

Shameeka Edwards, food service manager I, Eastern CI

Michael Kattes, substance abuse counselor-advanced, Polk CI

Spencer Noble, chief probation and parole officer, DCC District 10

Diana Sasser, personnel technician I, Alexander CI

April 2010 promotions

Ahmed Abuhassan, nurse supervisor, Central Prison

Melissa Ashley, staff psychologist II, Polk CI

Louann Avery, personnel technician II, Human Resources

Merita Bailey, probation/parole officer II, DCC District 12

Britney Barbour, personnel technician I, Human Resources

Michael Bass, food services officer, Durham CC

Lori Belinotti, parole case analyst, Parole Commission

Angelene Bengel, assistant superintendent, Catawba CC

Audrey Berry, programs director I, Caldwell CC

Brenda Boone, lieutenant, Tillery CI

Don Branch, maintenance mechanic V, Piedmont CI



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Promotions, continued from previous page

Laura Brown, professional nurse, Central Prison
Rodney Burgess, sergeant, Catawba CC
Mary Cameron, personnel technician I, Human Resources
Darrell Carter, lieutenant, Central Prison
Daniel Colvin, sergeant, Avery-Mitchell CI
Jackie Cooper, correction food service officer, Warren CI
Michael Cooper, probation/parole officer II, DCC District 18B
Linda Copeland, sergeant, Nash CI
John Craft, probation/parole officer II, DCC District 8
Elizabeth Crawford, unit supervisor, DCC District 12
Michael Deluca, programs supervisor, Marion CI
Robert Dennis, sergeant, Nash CI
Adam Dillingham, food service manager I, Albemarle CI
Abraham Dowd, probation/parole officer II, District 18
Sherry Hinson Downey, captain, Southern CI
Brent Easter, sergeant, Davidson CC
Tyler Ellis, probation/parole officer II, DCC District 7
Tameika Evans, probation/parole officer II, DCC District 5
Ryan Fields, sergeant, Central Prison
Wilford Fox, sergeant, Central Prison
Jeffrey Gary, probation/parole officer II, DCC District 10
Michelle George, case analyst, NC CIW
Mary Beth Gibbs, accounting clerk IV, Tyrrell PWF
Thomas Glenn, surveillance officer, DCC District 28
Clarence Godley, food service manager II, Eastern CI
Johnny Hawkins, assistant superintendent / custody & operations III, Warren CI
Doyle Holloman, sergeant, Central Prison
Malcolm Holmes, probation/parole officer II, DCC District 10
Eric Hunter, lieutenant, Caledonia CI
Angela James, sergeant, Bertie CI
John Johnson, food service officer, Hoke CI
Michelle Jones, sergeant, Lumberton CI
Amy Kahan, unit manager, Lanesboro CI
David Keller, sergeant, Harnett CI
Sandra Kowalski, professional nurse, Bertie CI
Keisha Langley, probation/parole officer II, DCC District 10
Jeremy Lee, HVAC mechanic, DOP South Central Maintenance Yard
Tony Lowery, lieutenant, Lumberton CI
Valinda Lucas, processing assistant IV, NC CIW
Dan Lynch, lieutenant, Warren CI
Jennifer Mace, programs supervisor, Marion CI
Sean Manning, sergeant, Warren CI
Caleb Mault, HVAC mechanic, Piedmont CI
Edward May, sergeant, Pasquotank CI
Anna Mayo, probation/parole officer II, DCC District 5
Leslie McIver, sergeant, Central Prison
James McPherson, captain, Tabor CI
Dennis Mecum, staff development specialist II, DOP Central Region Office
Angela Melvin, sergeant, New Hanover CI
Patricia Mitchell, sergeant, Raleigh CCW
Brenda Corbett Moore, captain, Tabor CI
Sheila Moore, chief probation/parole officer, DCC District 12
Troy Moseley, training specialist II, Warren CI
Johnny O'Neal, lieutenant, Central Prison
William Parker, Correction Enterprise supervisor IV, Reupholstery Plant
Gary Parks, administrative officer III, Craven CI
Melinda Perkins, food service officer, Greene CI
Ramanareddy Posam, information technology manager-business & technical applications, Information Technology
Rachel Potts, personnel assistant V, Human Resources
Robert Richardson, captain, Piedmont CI
Ella Ross, health assistant, Central Prison
Randy Russell, sergeant, Charlotte CC
Michele Shaw, sergeant, Harnett CI
Stephen Shook, sergeant, Marion CI
Caroline Sibila, office assistant IV, Pamlico CI
Felecia Simmons, food service manager II, Pamlico CI
Lee Snell, maintenance mechanic V, Morrison CI
Dennis Snipes, networking analyst, Information Technology
William Spruill, sergeant, Caldwell CC
Barbara Stewart, professional nurse, Caswell CC
Melinda Strong, substance abuse counselor, DACDP-DWI
William Sykes, maintenance mechanic IV, Tyrrell PWF
Electa Taylor, sergeant, Haywood CC

Wendy Thomas, departmental purchasing agent II, Controller - Purchasing
Randy Townsend, chief probation and parole officer, DCC District 24
Robert Trask, assistant superintendent for programs II, Morrison CI
Barbara Vinson, assistant superintendent, Raleigh CCW
Eldridge Walker, lieutenant, Polk CI
Jonathan Warren, sergeant, Craggy CI
Rebecca Warwick, administrative services manager, Lanesboro CI
James Washburn, sergeant, Marion CI
Eric Wilson, lieutenant, Marion CI
Joseph Wilson, assistant unit manager, Tabor CI

April 2010 Retirements

Name, job title, location, service

Robert Anderson, food service manager II, Eastern CI, 20y,1m
Michael Arrowood, lieutenant, Marion CI, 28y3m
Randy Barts, correctional officer, Marion CI, 28y7m
Collier Burns, probation/parole officer II, DCC District 20, 18y2m
Michael Callahan, correctional superintendent II, Rutherford CC, 22y
James Carver, sergeant, Hoke CI, 20y6m
Clinton Cheek, lieutenant, Tillery CC, 30y2m
Richard Christman, assistant superintendent / programs I, Wayne CC, 27y2m
Zane Crowe, correctional officer, Avery-Mitchell CI, 28y
Henry Dozier, probation/parole officer II, DCC District 1, 17y3m
Kenneth Gurganus, sergeant, Pasquotank CI, 24y2m
Robert Kearney, training specialist II, Warren CI, 30y
James Langston, superintendent III, Wake CC, 30y1m
Susan Little, probation/parole officer II, DCC District 19A, 30y2m
James Locklear, sergeant, Bladen CI, 30y6m
Dianne McIntyre, correctional officer, Pasquotank CI, 5y5m
James Metcalf, correctional officer, Foothills CI, 5y11m
Ronnie Nelson, correctional officer, Franklin CC, 13y6m
Trudy Paul, correctional officer, NC CIW, 16y7m
Patricia Pittman, licensed practical nurse, Neuse CI, 28y10m
Homer Poplin, programs supervisor, Lanesboro CI, 18y
Brenda Powell, correctional officer, Dan River PWF, 13y9m
Robert Powell, shipping/receiving supervisor III, Controller - Central Warehouse, 23y10m
James Rockwell, clinical social worker, DOP Mental Health Services, 29y8m
Harold Sherrill, maintenance mechanic IV, Alexander CI, 6y3m
Nancy Smith, administrative officer III, Craven CI, 34y
Jack Stephens, correctional officer, Duplin CI, 9y
Eddie Thomas, correctional officer, Southern CI, 26y3m
John Thompson, probation/parole surveillance officer, DCC District 20, 19y2m
Mary White, correction food service officer, Craggy CI, 10y7m
Alphonso Williams, probation/parole officer I, DCC District 20, 15y9m
Richard Wrightson, licensed practical nurse, Central Prison, 25y3m

Moving On

April 2010 Deaths

Mary Condit, clinical chaplain II, Western YI, 12y6m

Follow DOC news
on these social media, too.



Sheriff's Office commends Henderson probation/parole staff

RALEIGH | The Henderson County Sheriff's Office has commended the local probation/parole officers for their assistance in locating fugitives.

Lt. Tim Gordon, warrants and SWAT commander for the sheriff, stated in a letter to Secretary **Alvin Keller** that the Henderson County unit of Community Corrections District 29 has become a tremendous resource.

Gordon cited how the officers' record keeping and support during an annual media blitz to round up fugitives has helped his office have great success.

"It is because of the 'teamwork' mentality and outstanding cooperation between agencies that we are able to boast an 80% capture rate," Gordon wrote. "This would not happen were it not for the efforts of these officers."

The letter specifically cites **Jessica Wagner**, chief probation/parole officer; **David Oates**, **Tracy Howell** and **Chasity Barden**, all probation/parole officer II's; **Larry Lewis**, surveillance officer; and **Brenda Landers**, office assistant III.

"We appreciate the hard work they do for the community, and thank them for their dedicated service to making Henderson County a safer place for everyone," Gordon's letter stated. "They raise the bar in setting the standard for others."

Davidson Correctional Center earns safety award - again

THOMASVILLE | Davidson Correctional Center in Lexington was among area employers that were honored recently by the the N.C. Department of Labor at the agency's annual safety awards banquet.

Labor Commissioner Cherie Berry said the employers are "making a commitment to their employees' safety and health."

The awards cited on-the-job safety achievements during 2009.

Davidson Correctional Center was presented one of the awards for the third consecutive year.

SecuritySense

Provided through DOC's Information Security Office, SecuritySense is a monthly news subscription which consists of news and feature stories devoted to information security.

Con artists never go away!

They simply retool their ripoffs for new technologies and audiences. Here are some of the latest threats making the rounds:



ePrey. One new email threat appears to be a security alert from eBay. Addressed to "Dear eBay Member," this one claims the auction giant has "detected security issues on behalf of your account." It then directs you to download "the eBay Security Shield," which (surprise!) is actually a web page that downloads malware to your PC. As a finale, popups then demand your eBay login and password, adding ID theft to the roster.

Toyota tricks. Scammers love using news of the day to trick people. In one clever con, you get an email pointing you to an 800 number, supposedly to learn about your options if you own a Toyota with unintended-acceleration problems. Since it's an 800 number, you know it's legit, right? The twist is that you receive an "all lines are busy" message and are directed to dial another number - and this one charges you outrageous fees to sit on hold.

Facebook follies. This is an oldie-but-goody that is seeing yet another revival: some claim Facebook, the ultra-popular social networking site, will begin charging users. In fact, Facebook groups decrying this supposedly imminent shift are popping up all over the place. And these groups collect "fans," and then guess what? The fans find themselves being spammed by a variety of creeps.

Ikea, you-kea. Speaking of Facebook, a recent page there claimed users could win a \$1000 gift card to home-goods store Ikea. The first day of the scam, nearly 40,000 signed on. Experts say it was the latest in a new type of con in which low-life online marketers seek to build their web traffic by offering nonexistent gift cards. Remember, if it seems too good to be true ...

Are you making any of these 8 security mistakes?

These days, there are so many slips and errors that may place your employer's data or your own at risk. So we offer a few reminders about commonly made mistakes. How many do you commit?

1. **Trusting outsiders too much.** Social engineering is the most common way thieves hack into computer systems. Never tell anybody your password or other sensitive information, no matter who they say they are.
2. **Leaving an unattended computer unlocked.** Even if you're just running to the bathroom, you should "lock" your desktop to protect it from prying eyes.
3. **Keeping a sloppy work space.** The problem with messiness is that sensitive documents inevitably get misplaced or left out, where they can be examined by spies or identity thieves.
4. **Not updating passwords.** Even strong passwords should be changed every 90 days or so (find out what your employer's policy is).
5. **Downloading inappropriate or unauthorized software.** Inadvertently downloaded programs can wreak havoc on an office network even if they seem innocent - games and screensavers are examples. And file-sharing programs, which are banned in nearly all companies, are a security breach waiting to happen.
6. **Being passive about physical access.** Security is every worker's responsibility. If a visitor without proper credentials tries to "tailgate" you into a secure area, it's up to you to escort him to the nearest security station.
7. **Inappropriate use of equipment.** This would include viewing pornography on a work computer or using a work email account to send offensive material. Both practices could open up your employer to a lawsuit.
8. **Printer/copier laziness.** The office copier is a treasure trove of sensitive data. Always pick up print and copy jobs immediately so that unauthorized people can't get a look at them.

Correction News

is a newsletter for and about employees in the N.C. Department of Correction. If you have suggestions or comments, please contact George Dudley, editor, at 919.716.3713, or at dgh02@doc.state.nc.us.